Delaware Reference Services Group and Liaison Meeting

Thursday, November 14, 2013
9:00am – 12:00 Dover Public Library, Meeting Room

Please register by November 11 at: <http://goo.gl/H3HuDq>

Note that if you are on the Database Committee, please plan to bring your lunch and stay until 1pm or 1:30pm for our planning meeting.

**Agenda**

1. (9:00) Welcome, announcements
2. (9:15) “Collection Connections; Identifying Your Talents” – a experiential game developed and presented by Dr. Annie Norman
3. (10:25) GED update – Marie Cunningham, Senior Librarian, Delaware Division of Libraries
4. (10:35) Job Centers/BTOP/IS update on changes – Ray Goode, Job Center Coordinator, Dover
5. (10:45) Brief discussion of Flaherty, Mary Grace, "The Public Library as Health Information Resource?" (2013). iSchool Information Science and Technology - Dissertations. Paper 82. (It is 245 pages; especially review pages 89-93 and 154-155)
Freely available from: <http://surface.syr.edu/it_etd/82>

***Discussion topic:*** The author has processes in place - how can we build on it to improve reference services in Delaware?

1. (11:00) Delaware Reference Services Reports and News
	1. Dewey Delaware/AaLDE
	2. Shared follow up and referrals on QuestionPoint
	3. Capture Your Stories!
	4. School Toolkit update (School Partnership Committee)
	5. ACA/Delaware Health Marketplace
	6. Database Days

	(12:00) Wrap up
	Next meeting: Wednesday, January 22, 2014 (during Database Days)