Ask a Librarian Delaware

All Reference Services Group and Liaison Meeting

Thursday, May 23, 2013  
9:30am – 3:30pm Delaware Public Archives, Training Room, Dover

**Agenda**

1. (9:30) Welcome, introductions, announcements
2. (10:00) Updates
   1. Training-Email, Chat
   2. NCC changes to independent SUPs
   3. State Schedule
   4. Reports
   5. Marketing - Library site visits
3. (12:00) Lunch (provided)
4. (12:30) JAWS/ZoomText demonstration and walkthrough   
   -Guests John Phillos and Bill Ferrell
5. (1:30) Group Discussion: “What is Reference?”  
   **Goal:** To come to a statewide agreement regarding the definition for Delaware’s reference services.
6. (3:15 – 3:30) Future meetings (bi-monthly): Proposed next meeting - **June 13** or **July 11**Location: DDL/Training Center

Thank you!

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