

Ask a Librarian Delaware Year End Jan-Dec 2010 with Five Year Comparisons



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
As of January 15, 2011, DE has 136 chat sessions requested													
Number of Chat Sessions Requested	134	156	175	131	123	178	143	174	350	229	239	219	2251
Number of Chat Sessions Accepted	5	5	2	5	5	4	16	25	28	29	32	14	170
2010 Number of Answers Sent: 309													
Percentage of questions answered by Delaware (rounded) in 2010	4	3	1	4	4	2	11	14	8	13	13	6	Average = 7% questions answered by Delaware in 2010
2009 Chat Sessions Requested	224	197	195	177	213	167	148	156	190	119	107	104	1997
2009 Chat Sessions Accepted by DE	4	4	8	42	36	14	16	4	32	6	7	3	176
2009 Number of answers sent: 248													average 9% questions answered by DE
2008 Chat Sessions Requested	294	308	265	281	254	216	265	262	211	252	238	208	3054
2008 Chat Sessions Accepted by DE	6	8	6	3	6	13	39	11	4	5	4	8	113
2008 Number of answers sent: 70													average 4% questions answered by DE

2007 Chat Sessions Requested	328	285	308	271	292	329	362	262	235	249	195	145	3261
2007 Chat Sessions Accepted	0	2	6	7	5	2	0	0	1	2	0	4	29
2007 Number of answers sent: 99													average 1% questions answered by DE
2006 Chat Sessions Requested	0	0	138	289	286	215	213	224	267	264	378	229	2503
2006 Chat Sessions Accepted	0	0	2	6	6	5	6	3	3	5	3	0	39
2006 Number of answers sent: 99													average 1% questions answered by DE
													Total average questions answered by Delaware 2006-2010: 4%