

Report for Ask A Librarian Delaware LibAnswers Tickets (generated on 2016-09-01)

Total: 277

Filters:

Created After: 8/1/2016 0:00

Created Before: 9/1/2016 0:00

Monthly Breakdown

Queue	Aug-16
Appoquinimink	15
Ask a Librarian Delawa	64
Bear	10
Brandywine Hundred	21
Bridgeville	0
Claymont	8
Corbit-Calloway	0
Del Tech Libraries	0
Delaware City	5
Delaware Law Libraries	0
Delaware Library Acces	0
Delaware State Legisla	0
Delmar	0
Department of Health	2
Dover	31
Elsmere	3
Frankford	0
Garfield Park	0
Georgetown	0
Greenwood	2
Hockessin	11
Kent County Dept. of L	2
Kirkwood	28
Laurel	2
Lewes	14
Millsboro	5
Milton	2
New Castle	3
Newark	20
North Wilmington	2
Other academic library	0
Rehoboth Beach	1
Salesianum School Libr	0
Seaford	2
Selbyville	2
Smyrna	1
South Coastal	8
Sussex County Dept. of	0

Wesley College Parker	0
Wilmington	9
Wilmington University	0
Woodlawn	4
Total	277

Daily Distribution (on what days are the questions asked)

Queue	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
Appoquinimink		4	4	3	0	1	3	0
Ask a Librarian Delawa		15	10	16	9	4	6	4
Bear		2	3	1	2	1	0	1
Brandywine Hundred		6	2	7	2	2	2	0
Bridgeville		0	0	0	0	0	0	0
Claymont		2	1	0	1	2	0	2
Corbit-Calloway		0	0	0	0	0	0	0
Del Tech Libraries		0	0	0	0	0	0	0
Delaware City		1	1	1	0	1	0	1
Delaware Law Libraries		0	0	0	0	0	0	0
Delaware Library Acces		0	0	0	0	0	0	0
Delaware State Legisla		0	0	0	0	0	0	0
Delmar		0	0	0	0	0	0	0
Department of Health		1	0	1	0	0	0	0
Dover		9	5	6	1	5	4	1
Elsmere		1	0	0	1	1	0	0
Frankford		0	0	0	0	0	0	0
Garfield Park		0	0	0	0	0	0	0
Georgetown		0	0	0	0	0	0	0
Greenwood		0	1	0	0	1	0	0
Hockessin		3	1	2	2	2	0	1
Kent County Dept. of L		0	1	0	0	0	1	0
Kirkwood		3	6	8	4	2	1	4
Laurel		1	1	0	0	0	0	0
Lewes		5	2	1	3	1	1	1
Millsboro		1	3	1	0	0	0	0
Milton		1	0	1	0	0	0	0
New Castle		0	0	0	0	2	1	0
Newark		4	3	6	1	4	0	2
North Wilmington		0	2	0	0	0	0	0
Other academic library		0	0	0	0	0	0	0
Rehoboth Beach		1	0	0	0	0	0	0
Salesianum School Libr		0	0	0	0	0	0	0
Seaford		1	0	0	0	0	1	0
Selbyville		1	0	0	0	0	1	0
Smyrna		0	0	1	0	0	0	0
South Coastal		0	2	2	0	1	1	2
Sussex County Dept. of		0	0	0	0	0	0	0
Wesley College Parker		0	0	0	0	0	0	0

Wilmington	2	3	1	1	1	0	1
Wilmington University	0	0	0	0	0	0	0
Woodlawn	0	0	0	2	2	0	0
Total	64	51	58	29	33	22	20

Turnaround Time

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	4	2	1	1	2	5
Ask a Librarian Delaware	21	15	12	12	3	1
Bear	1	3	1	4	0	1
Brandywine Hundred	6	2	2	5	5	1
Bridgeville	0	0	0	0	0	0
Claymont	1	2	3	0	2	0
Corbit-Calloway	0	0	0	0	0	0
Del Tech Libraries	0	0	0	0	0	0
Delaware City	2	0	0	2	1	0
Delaware Law Libraries	0	0	0	0	0	0
Delaware Library Access	0	0	0	0	0	0
Delaware State Legislature	0	0	0	0	0	0
Delmar	0	0	0	0	0	0
Department of Health	1	1	0	0	0	0
Dover	4	7	6	5	6	3
Elsmere	0	0	0	2	1	0
Frankford	0	0	0	0	0	0
Garfield Park	0	0	0	0	0	0
Georgetown	0	0	0	0	0	0
Greenwood	0	0	2	0	0	0
Hockessin	2	3	2	2	1	1
Kent County Dept. of L	0	0	0	0	1	1
Kirkwood	3	2	5	6	10	2
Laurel	0	0	0	1	1	0
Lewes	2	2	5	3	1	1
Millsboro	2	1	0	2	0	0
Milton	0	0	1	1	0	0
New Castle	0	0	0	0	1	2
Newark	3	3	5	3	4	2
North Wilmington	1	0	0	0	0	1
Other academic library	0	0	0	0	0	0
Rehoboth Beach	0	0	0	0	1	0
Salesianum School Libr	0	0	0	0	0	0
Seaford	1	0	1	0	0	0
Selbyville	1	0	0	0	1	0
Smyrna	1	0	0	0	0	0
South Coastal	0	2	1	2	3	0
Sussex County Dept. of	0	0	0	0	0	0
Wesley College Parker	0	0	0	0	0	0

Wilmington	2	3	1	1	2	0
Wilmington University	0	0	0	0	0	0
Woodlawn	0	0	0	1	1	2
Total	58	48	48	53	47	23