

April 2014 Chat Sessions from Delaware patrons - General Type of Questions Asked

	4/1/14 Tue	4/2/14 Wed	4/3/14 Thur	4/4/14 Fri	4/5/14 Sat	4/6/14 Sun	4/7/14 Mon	4/8/14 Tue	4/9/14 Wed	4/10/14 Thur	4/11/14 Fri	4/12/14 Sat	4/13/14 Sun	4/14/14 Mon	4/15/14 Tue	4/16/14 Wed	4/17/14 Thur	4/18/14 Fri (Good Friday Holiday)	4/19/14 Sat	4/20/14 Sun (Easter Holiday)	4/21/14 Mon	4/22/14 Tue	4/23/14 Wed	4/24/14 Thur	4/25/14 Fri	4/26/14 Sat	4/27/14 Sun	4/28/14 Mon	4/29/14 Tue	4/30/14 Wed	Total		
Reference	2:26pm	2:57pm 3:06pm 9:15pm		3:22pm	2:19pm 2:55pm	6:46pm 7:26pm	3:06pm	4:45pm	2:45pm 7:24pm 10:30pm		10:59am	3:15pm	8:06pm	10:40am 10:48am 3:11pm 10:07pm	9:41am 4:22pm	11:32am 11:42am 1:40pm	8:59am	10:57am		4:37pm (Wilmin gton Univ.)	10:44am 12:29pm 6:08pm	11:18am 11:50am 12:18pm 1:43pm 3:14pm twice (lost call both times) 6:10pm	1:16pm 5:04pm 6:07pm	5:16pm	1:51pm			4:28pm	1:07pm	8:36am 10:42am 12:26pm	11:18am 1:43pm 2:18pm		
Library Account / Circulation	10:07am 3:11pm	8:05am 11:35am 12:48pm 2:59pm	1:14pm 2:12pm	3:11pm	2:01pm 9:22pm	8:30pm	11:59am 12:16pm 1:50pm		12:06pm 6:03pm	3:56pm		10:50am 12:57pm 2:20pm		10:09am 2:10pm 3:09pm 10:44pm	10:53am 12:46am 1:29pm 4:48pm	9:07am	12:21pm	8:26am		1:19am	10:35am 12:02pm 1:02pm 1:14pm 1:47pm	11:27am 8:12pm 8:43pm 8:54pm 9:57pm	12:21pm 12:40pm 3:08pm 4:50pm 8:00pm 9:23pm	5:10pm 9:53pm		10:12am 11:45am	1:53pm	9:50am 12:16pm 4:05pm	4:06pm 4:09pm 6:42pm 10:02pm	11:30am 12:16pm 1:20pm			
ebook (and device) help/issues/r ecommendat ions				11:20am			2:40pm 5:10pm 9:28pm			4:39pm		2:54pm		8:00am									8:04am 12:36pm	8:51am 7:24pm	2:51pm				2:34pm	2:53pm			
purchase recommenda tions and ILLs		7:58pm										11:42am 3:58pm		3:39pm 6:44pm 7:28pm	11:27am 4:35pm		10:28am							1:54pm				3:45pm 6:19pm				2:03pm	
Library Services/Pro grams/Event s		5:41am 4:52pm	7:30pm	11:39am	3:22pm		11:47am		9:41pm	11:47pm	1:58pm	2:27pm	10:32am 10:35am 10:51am *	7:15am and 7:26am same question		11:32am		12:25pm	2:04pm		10:30am							12:01pm 12:14pm (Qwidge t test) 7:53pm (same question twice)				10:17am	
Totals	3	10	3	4	5	3	8	1	6	3	2	8	4	13	8	5	3	3	1	2	9	14	12	4	6	2	2	5	9	8	166		

*These three questions were from the same