

## Contact Method Use/Reference Analytics for Ask a Librarian Delaware December, 2017

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Value	Count	%
No Data	114	37%
text <i>Actual incoming texts:</i>	58 <b>79</b>	19%
telephone	0	0%
email	138	45%
in person	0	0%
postal mail	0	0%
social media	0	0%

Reference Analytics are self-reported, not automatically tallied.