

Delaware Reference/Public Services Group and Liaison Meeting
Wednesday February 11, 2015
10am to 12pm online



Link to meeting: <https://delawarelibraries.adobeconnect.com/refsvcsfeb2015/>

A headset with a microphone optimizes our meeting experience. If you do not have a headset, you can call in toll-free:

Dial: 1-877-366-0711

When prompted, use Passcode: 46926995#

Meeting Notes

What	Update	Who
Introductions	<ul style="list-style-type: none">Brief Library Reference/Public Services updates - Round Robin	Meeting participants
Training	<ul style="list-style-type: none">Refresher on Springshare's LibAnswers/LibChat (includes making accounts)	Cathay
Virtual Reference	<ul style="list-style-type: none">Input from you; web presences for new Springshare chat, email, texting	Cathay
Databases/Resources	<ul style="list-style-type: none">Heritage Quest update	Cathay

Our next meeting is online on Wednesday March 11, 10am

Meeting information is provided on the Ask a Librarian DE staff support site:

<http://aalstaff.lib.de.us>