

Delaware Reference/Public Services Group and Liaison Meeting
Wednesday January 21 2015
10am to 12pm online



Link to meeting: <https://delawarelibraries.adobeconnect.com/refsvcsjan2015/>

A headset with a microphone optimizes our meeting experience. If you do not have a headset, you can call in toll-free:

Dial: 1-877-366-0711

When prompted, use Passcode: 46926995#

Guest Presenter: Joe Ceterski, Ebsco Trainer

Meeting Notes

What	Update	Who
Introductions	<ul style="list-style-type: none">Brief Library Reference/Public Services updates - Round Robin	Meeting participants
Training	<ul style="list-style-type: none">Ebsco Training	Joe Ceterski, Ebsco
Virtual Reference	<ul style="list-style-type: none">Springshare, LibAnswers/Chat update	Cathay
Databases/Resources	<ul style="list-style-type: none">Statewide list development	Cathay
LibGuides	<ul style="list-style-type: none">Auto Repair	Cathay

Our next meeting is online on Wednesday, February 11 at 10am – This is the meeting before we go live with the new chat software.

Meeting information is provided on the Ask a Librarian DE staff support site:

<http://aalstaff.lib.de.us>