

Delaware Reference/Public Services Group and Liaison Meeting
 Wednesday February 11, 2015
 10am to 12pm online



Link to recording: <https://delawarelibraries.adobeconnect.com/p7meneifb4v/>

Attendees: Alison Miller (Rehoboth Beach), Bonnie Elliott (Georgetown), Laurel Ferris (DTCC – Wilmington), Rose Harrison (DDL), Shelley Stein (Hockessin), Sue Keefe (South Coastal), Barbara Litzau (South Coastal), Wendy Roberts (Laurel), Michelle Hughes (Dover), Wendy Roberts (Laurel), Kailah Neal (Wilmington University), Cathay Keough (DDL/meeting host)

Meeting Notes

What	Update	
<p>Introductions</p>	<p>Brief Library Reference/Public Services updates - Round Robin</p>	<p>The topic we focused on: What is happening at your library?</p> <ul style="list-style-type: none"> • Laurel/Del Tech talked about the construction project of their Learning Commons area. They are weeding the collection by 25%. It does not seem that they will have to close the library during this process. • Michelle/Dover reported on new OPACs and the pilot of the wireless printing app. The app has been successful. Others asked if this will soon be offered statewide - Cathay will check on this and report back to the group. • Most libraries agreed that tax questions are the biggest topic right now, especially since the IRS is not offering much printed materials. No Delaware library represented online have received Delaware State Tax information either. (Cathay checked with the State Department of Revenue/ http://revenue.delaware.gov/information/paper_forms.shtml and was told that the printed forms will be available by the end of February.) Cathay reported that the IRS's printing budget has been drastically reduced and that there is an online resource through the Delaware

		Libraries site. The link has been email (and is: http://lib.de.us/tax-info-where-to-find-forms/)
Training	Refresher on Springshare's LibAnswers	Cathay gave a refresher on: <ul style="list-style-type: none"> • Logging in (chat/email/text and settings) • Making accounts for your library's staff • Answering, transferring, assigning, and adding Dewey Delaware and other Analytical info (Reference Analytics and tagging), and how to search for questions
Virtual Reference	Springshare LibAnswers update on linking your library's website info for Ask a Librarian Delaware	Focus on "What your library's website needs" regarding the URL change. Effective March 1. URL to use for patron portal site: http://answers.delawarelibraries.org Email to link to webform: answers@delawarelibraries.libanswers.com Find the logo at: http://aalstaff.lib.de.us/resources/logos/ <i>Special thanks to Alison Miller at Rehoboth Beach for helping with this part!</i>
Databases/Resources	Statewide list development	Please continue to send Cathay your library's list of databases and resources. Heritage Quest has a new web interface coming as of March 4 (see: http://go.proquest.com/HOO_Update/).

Our next meeting is online on Wednesday, March 11at 10am – Bill Wilson will be our guest presenter.

Meeting information is provided on the Ask a Librarian DE staff support site:

<http://aalstaff.lib.de.us>