

Delaware Public Services Group and Liaison Meeting

Wednesday October 22 2014

10am to 12pm online

Agenda is available at: <http://aalstaff.lib.de.us/liaisons/meeting-minutes/>



Link to meeting: <https://delawarelibraries.adobeconnect.com/refsvcsoct2014/>

Please log in about 10 minutes early to make sure your audio is up and running before we begin at 10am.

For audio: A headset with a microphone is preferred as it will provide better audio quality to hear and be heard, but you can use your computer's speakers and mic. Please be sure to mute yourself when not talking. If a microphone is not available or if you feel more comfortable using the chat box on AdobeConnect, that's fine too!

To call in instead of using a headset or your computer's speakers/mic:

Log onto AdobeConnect using the link above.

Then dial: 1-877-366-0711

When prompted, enter the passcode: 46926995#

Agenda

What	Update	Who
Introductions	<ul style="list-style-type: none">What's happening in your library (reference and public services)? <p>Library updates - Round Robin</p>	All participants
Training and upcoming trainings	<ul style="list-style-type: none">LibAnswers – schedule training“Caring for the Mind” Friday, November 14, 9:30-12:30 Dover Public Library (registration open)Ebsco – future training being developed for January online	Cathay; all participants Lydia Collins – NLM/MedLine Plus
Virtual Reference	<ul style="list-style-type: none">LibAnswers update: Overview of current project highlightsQuestions about transition?	Cathay
Databases/Resources	<ul style="list-style-type: none">Streaming Video highlights	Bob/Cathay
LibGuides	<ul style="list-style-type: none">Top used guides for September	Patty

Peto Quest/October http://guides.lib.de.us/	<ul style="list-style-type: none"> • Collaborative Guide Activity 	Cathay
Reference stats	<ul style="list-style-type: none"> • Chat sessions requested and Answers Sent 	Cathay
Announcements	<ul style="list-style-type: none"> • Upcoming events - ILEAD 	Katie

Our next meeting is online on Wednesday, November 19 at 10am. December's meeting scheduled for 12/17 is cancelled. Please submit any agenda items you'd like to discuss, explore, and present to Cathay Keough.

Meeting information is provided on the Ask a Librarian DE staff support site:

<http://aalstaff.lib.de.us>