

# LearningExpress Library Solutions for Patrons of

Delaware State Library



# Library Patron Scenario #1: Jenny, the Job Seeker

Profile:

Unhappy with her current job as  
a collections agent

Open to exploring new career paths



## Solutions for Jenny, the Job Seeker

- Career Center
  - Guidance > Explore Careers
  - Learn More About a Career
  - Job Search & Workplace Skills Improvement
- Computer Skills Center
  - Get Started With Your Computer
  - Get Started With the Internet
  - Popular Software Tutorials





# Library Patron Scenario #2: Geoff, the GED Candidate

Profile:

Unhappy with his low-skill, low-wage job

Looking to obtain a GED  
to expand his employment options  
and increase his earning potential



## Solutions for Geoff, the GED Candidate

- High School Equivalency Center
  - Are You Ready? Skills Check Tests (TABE) & Skill Builders
  - Prepare for the GED: practice tests, tutorials & eBooks
- Adult Learning Center Resources
  - Build Basic Math, Reading, and Writing Skills
- Computer Skills Center
  - Get Started With Your Computer
  - Get Started With the Internet
  - Popular Software Tutorials



## Library Patron Scenario #3: Farrah, the Future Nurse

### Profile:

Farrah is an 18 year old immigrant from Central America. She speaks English well, but is not fully literate.

Farrah has aspirations to become a US Citizen, earn her HS equivalency diploma, enroll at Delaware Technical CC, and one day become a registered nurse.





# Solutions for Farrah, the Future Nurse

## Adult Learning Center:

- Naturalization exam prep in English
- Math & ELA skills review in English

## Recursos Para Hispanohablantes:

- Green card eBook
- Math & ELA skills review in Spanish
- Prepare for GED in Spanish

## High School Equivalency Center

- Are You Ready? (TABE) & Skill Builders
- Prepare for the GED: practice tests, tutorials & eBooks

## Career Center:

- Guidance – Nurse
- Nursing entrance exam practice tests & eBook
- NCLEX-RN practice tests & eBooks



## Solutions for Farrah, the Future Nurse, cont'd...

### College Preparation Center:

- SAT
- ACT
- AP
- College admissions essay writing help

### College Center:

- Math & ELA skills review
- College placement exam preparation
- CLEP preparation

### School Center:

- HS skills review





# Library Patron Scenario #4: Grandma's Not a Twitter!

## Profile:

Senior citizen with limited computer knowledge  
but expert typing skills

Desperate to learn how to use her computer so she  
can communicate with her 13-year old granddaughter  
who has never seen a rotary phone, texts at 100-words  
per minute, and only has time for people on  
Facebook, Twitter and Instagram



## Solutions for Grandma

- Computer Skills Center
  - Getting Started with Computers
  - Getting Started with the Internet
    - ❖ Social Media Tools
  - Learn Computer Graphics & Illustration
    - ❖ Adobe Photoshop



# Library Patron Scenario #5: Stella's Star Students

Profile:

Stella has 2 sons;

Jamie, 10th Grader at Dover High

Ellis, incoming freshman at the University of Delaware

Stella heard that her local library has free resources to help her children prepare for college





## Solutions for Stella's Star Students

- College Preparation Center:
  - PSAT, SAT, ACT, AP & TOEFL resources
- College Center:
  - Prepare for College Placement Exams: ACCUPLACER, ASSET & Compass



# Library Patron Scenario #6: Brad, the Grad

Profile:

In his senior year at Delaware State University  
Considering going right into graduate school

Can't afford private test prep programs and hopes that  
his local library has resources to help him prepare



## Solutions for Brad, the Grad

- College Center
  - Prepare for Graduate School Admissions Exams
    - ❖ GRE, GMAT

