

Delaware Public Services Group and Liaison Meeting  
Wednesday July 16, 2014  
10am to 12pm online at Dover Public Library, meeting room  
<http://aalstaff.lib.de.us/>

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## Agenda

What	Update	Who
Introductions	Library updates on Public Services	
Databases	<ul style="list-style-type: none"><li>• FY2015 changes</li><li>• LibGuides</li></ul>	Cathay, Patty
Virtual Reference	<ul style="list-style-type: none"><li>• Local coverage</li><li>• Springshare, LibChat</li><li>• Pilot libraries</li></ul>	Cathay
Training	<ul style="list-style-type: none"><li>• RefUSA</li><li>• Chat on Springshare's LibChat</li><li>• Chat/Email on QP?</li></ul>	Cathay
Library "Working Visits"	Five libraries – Bear, Laurel, Hockessin, Wilmington, Brandywine Hundred	Cathay
Reference Stats		Bob
Anything else?		

Our meeting is at the Dover Public Library on Wednesday July 16 at 10am. Here is the link to the meeting location and information:

<http://aalstaff.lib.de.us/events/47/delaware-public-services-meeting-july/>