

Delaware Public Services Group and Liaison Meeting  
 Wednesday August 20 2014  
 10am to 12pm online



Link to recording: <https://delawarelibraries.adobeconnect.com/p2h0mp8a96i/>  
 Reference USA webinar begins just after the 17-minute mark, and lasts about an hour.

Attendees: Laurel Ferris (DTCC), Chris Paolini (Wilmington PL/North Branch), Heather Bolden (Hockessin), Heather Gore (Delmar), Shelley Stein (Hockessin), Sue Rekart (Hockessin), Karen Olsen (Brandywine Hundred), Hope Ellsworth (IS/Seaford), Rose Harrison (Seaford), Stacey Teffeau (Seaford), Wendy Roberts (Laurel), Alison Miller (Rehoboth Beach), Jessica Prayer (Rehoboth Beach), Rebecca Hayden (Brandywine Hundred), Renee O'Donnell (Wilmington), Beverly LaFazia (Millsboro), Annie Norman (DDL; State Librarian), Cathay Keough (DDL).

Guest Presenter: Rick White, Reference USA

**Meeting Notes**

What	Update	Who
Introductions	<ul style="list-style-type: none"> <li>Library updates - Round Robin</li> </ul>	Participants gave brief highlights
Training	<ul style="list-style-type: none"> <li>RefUSA Training included an interactive search</li> </ul>	Rick White, RefUSA and all participants
Announcements	<ul style="list-style-type: none"> <li>ILEAD – Annie gave detailed information about this library training program</li> <li>CollectionHQ – see flyer</li> </ul> Seflin UX Conference on Friday September 19 - <a href="https://netforum.avectra.com/eweb/DynamicPage.aspx?Site=SEFLIN&amp;WebCode=2014virtconf">https://netforum.avectra.com/eweb/DynamicPage.aspx?Site=SEFLIN&amp;WebCode=2014virtconf</a> . We registered as a group and viewing is in meeting room A at Dover. Lunch will be provided. Registration is coming soon (Katie is setting this up).	Annie (ILead info) and Cathay
Virtual Reference	<ul style="list-style-type: none"> <li>Springshare, LibAnswers/Chat update – The first pilot team meeting is on Monday August 25 and includes three libraries (Kirkwood, Bear and Rehoboth Beach).</li> </ul>	Cathay
Databases/Resources	<ul style="list-style-type: none"> <li>Announcements (Heritage Quest, UDLib/Search, OverDrive Streaming Video)</li> </ul>	Cathay

LibGuides	<ul style="list-style-type: none"> <li>• “How a LibGuide is Made”</li> <li>• Collaborative Guides - Coming in September (a “Peto Quest” = “ask” and “search/seek”) – Patty is providing information about how a LibGuide is made for our September meeting, and we’ll spend about 15 minutes at each upcoming meeting on this. We’ll pick a topic (Dewey) and dig deep into the subject. Then look at the LibGuides and see if there is more that can be added...What is missing? What more can be included?</li> </ul>	Cathay
Reference Stats	<ul style="list-style-type: none"> <li>• Quick update – We seem to be on target for August’s numbers as compared to July, such as the number of chat sessions requested by Delaware patrons.</li> </ul>	Cathay

Our next meeting is online on Wednesday, September 24 at 10am. Meeting information is provided on the Ask a Librarian DE staff support site:

<http://aalstaff.lib.de.us>