

## LibChat Operator Console

Please read the [console overview](#) for detailed instructions.

Monitoring **Beth-Ann** Go OFFLINE

Librarian side

Status: Connected 🔊 A 🗨️

Guest14827331 is chatting with Beth-Ann Ryan [Beth-Ann Ryan] 7 minutes ago

Operators Online (start group chat)

Beth-Ann Ryan 3 hours ago

Guest14827331: 🔊 🔇 📺 🔗 ✕

2 minutes ago

**Beth-Ann Ryan:** From chat, I can recommend that this go to analytics and looks like IP addresses can be banned from this end.

2 minutes ago

**Beth-Ann Ryan:** "Make a ticket" must mean "needs a follow up". I'll try that.

1 minute ago

**Beth-Ann Ryan:** The LibChat console does not show this chat.

1 minute ago

Press ENTER to send

Chat - Mozilla Firefox

testdrive.libanswers.com/chati.php?iid=1&hash=588d7e8

connected ✕

Beth-Ann Ryan has joined the chat

**Beth-Ann Ryan:** From chat, I can recommend that this go to analytics and looks like IP addresses can be banned from this end.

about 1 minute ago

**Beth-Ann Ryan:** "Make a ticket" must mean "needs a follow up". I'll try that.

59 seconds ago

**Beth-Ann Ryan:** The LibChat console does not show this chat.

25 seconds ago

🔊 🔇 📺 🔗 ✕

Press ENTER to send

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← Patron chat