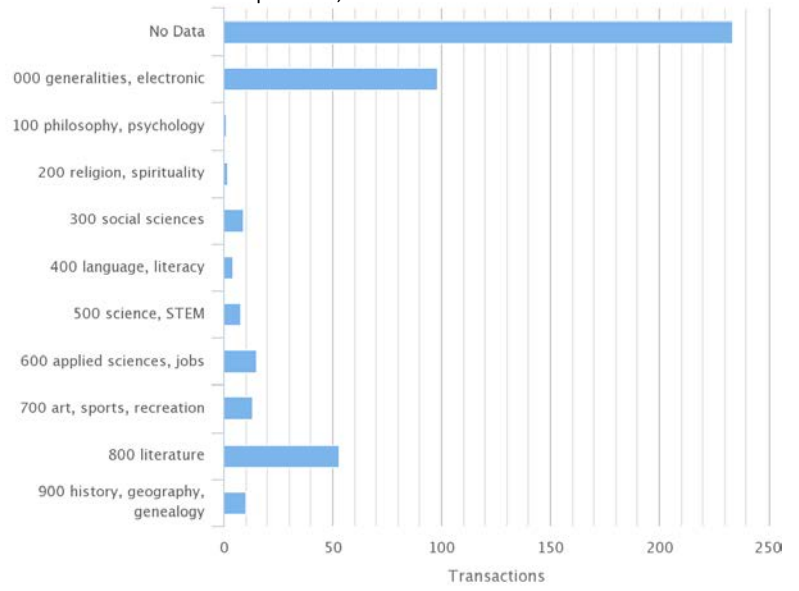
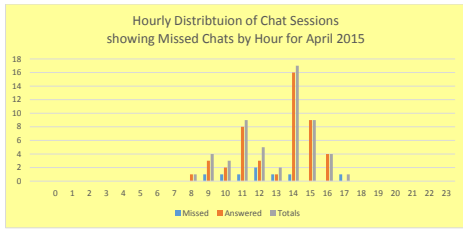


Dewey Delaware		Apr-15	
Value	Count		%
No Data	234		52%
000 generalities, electronic	98		22%
100 philosophy, psychology	1		0%
200 religion, spirituality	2		0%
300 social sciences	9		2%
400 language, literacy	4		1%
500 science, STEM	8		2%
600 applied sciences, jobs	15		3%
700 art, sports, recreation	13		3%
800 literature	53		12%
900 history, geography, genealogy	10		2%
circulation/account	0		0%
instructional	0		0%
library services/meeting rooms	0		0%
catalog	0		0%

These four categories are added as of 5/4/2015.

Dewey Delaware Statistics
April 2015, Ask a Librarian Delaware





Hourly Distribution of Chats (at what hour are the tickets created)																								
Hour	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Missed	0	0	0	0	0	0	0	0	0	1	1	1	2	1	1	0	0	1	0	0	0	0	0	0
Answered	0	0	0	0	0	0	0	0	1	3	2	8	3	1	16	9	4	0	0	0	0	0	0	0
Totals	0	0	0	0	0	0	0	0	1	4	3	9	5	2	17	9	4	1	0	0	0	0	0	0