







143671	4/13/2015 17:12	Can you help me with my taxes?	Match via auto-suggest	Widget	Ask a Librarian Delaware
143588	4/13/2015 15:22	Wifi	Clicked on How do I	Widget	Ask a Librarian Delaware
143573	4/13/2015 15:08	Are NCC Libraries really getting rid of Playw	Question S Are NCC Li	Widget	Ask a Librarian Delaware
143402	4/13/2015 12:35	log in	Clicked on Can I renew	Widget	Ask a Librarian Delaware
143328	4/13/2015 11:39	pennsylvania depatment of revenue	Not Submitted	System	Ask a Librarian Delaware
143309	4/13/2015 11:26	Do you need volunteers?	Not Submitted	Widget	Ask a Librarian Delaware
143217	4/13/2015 9:56	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
143165	4/13/2015 9:06	book donations	Not Submitted	Widget	Ask a Librarian Delaware
142800	4/12/2015 19:48	how long until i get that's on hold	Not Submitted	Widget	Ask a Librarian Delaware
142786	4/12/2015 19:34	I would like to attend the Etsy 101 class on 4/	Not Submitted	Widget	Ask a Librarian Delaware
142707	4/12/2015 18:03	How do you take out a book with a Kendal	Not Submitted	Widget	Ask a Librarian Delaware
142618	4/12/2015 16:44	How do I borrow a book for my nook	Not Submitted	Widget	Ask a Librarian Delaware
142424	4/12/2015 12:52	sign in	Not Submitted	Widget	Ask a Librarian Delaware
142421	4/12/2015 12:52	sign in	Not Submitted	Widget	Ask a Librarian Delaware
142419	4/12/2015 12:51	sign in	Not Submitted	Widget	Ask a Librarian Delaware
142286	4/12/2015 8:47	How do I find the list of available DVD's?	Not Submitted	Widget	Ask a Librarian Delaware
142077	4/11/2015 20:42	How can I find the books that I put on hold?	Not Submitted	System	Ask a Librarian Delaware
141994	4/11/2015 18:03	I would like download ebooks. How do I get s	Match via auto-suggest	Widget	Ask a Librarian Delaware
141880	4/11/2015 14:50	What are the library's regular hours?	Match via auto-suggest	System	Ask a Librarian Delaware
141775	4/11/2015 11:46	I need help logging into my library account.	Match via auto-suggest	Widget	Ask a Librarian Delaware
141723	4/11/2015 10:06	How do I access the library's wireless network	Match via auto-suggest	Widget	Ask a Librarian Delaware
141664	4/11/2015 7:23	where is the account login screen	Not Submitted	System	Ask a Librarian Delaware
141663	4/11/2015 7:22	my account	Clicked on I need help	Widget	Ask a Librarian Delaware
141562	4/10/2015 23:17	renew books online	Clicked on How do I n	Widget	Ask a Librarian Delaware
141560	4/10/2015 23:14	Do you have an online tutor	Clicked on What libra	Widget	Ask a Librarian Delaware
141492	4/10/2015 20:31	make copies?	Not Submitted	Widget	Ask a Librarian Delaware
141473	4/10/2015 19:27	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
141471	4/10/2015 19:27	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
141457	4/10/2015 19:04	find the elmsmere public library	Not Submitted	System	Ask a Librarian Delaware
141454	4/10/2015 19:02	How do I download the library's app?	Match via auto-suggest	Widget	Ask a Librarian Delaware
141429	4/10/2015 18:13	Programs and activities for May 2015	Not Submitted	Widget	Ask a Librarian Delaware
141380	4/10/2015 16:47	when an i drop off donations	Not Submitted	Widget	Ask a Librarian Delaware
141341	4/10/2015 16:02	spanish	Not Submitted	Widget	Ask a Librarian Delaware
141316	4/10/2015 15:42	How do I borrow a book for my nook	Clicked on I would lik	Widget	Ask a Librarian Delaware
141281	4/10/2015 15:13	I would like download ebooks. How do I get s	Match via auto-suggest	Widget	Ask a Librarian Delaware
141267	4/10/2015 14:52	inter library loan	Not Submitted	System	Ask a Librarian Delaware
141185	4/10/2015 13:10	I need help logging into my library account.	Match via auto-suggest	Widget	Ask a Librarian Delaware
141014	4/10/2015 10:41	pay fine	Not Submitted	System	Ask a Librarian Delaware
140931	4/10/2015 9:48	Est	Not Submitted	Widget	Ask a Librarian Delaware
140864	4/10/2015 8:44	directions	Not Submitted	Widget	Ask a Librarian Delaware
140849	4/10/2015 8:23	ines	Clicked on How do I s	System	Ask a Librarian Delaware
140847	4/10/2015 8:20	What does it mean by my account status is b	Not Submitted	System	Ask a Librarian Delaware
140787	4/10/2015 6:20	telephone number for southcoastal library	Not Submitted	System	Ask a Librarian Delaware
140738	4/10/2015 3:42	c corporation	Not Submitted	System	Ask a Librarian Delaware
140691	4/9/2015 23:42	how do I archive Delaware newspapers from	Clicked on How do I g	Widget	Ask a Librarian Delaware
140680	4/9/2015 23:18	Can you help me with my taxes?	Match via auto-suggest	Widget	Ask a Librarian Delaware
140551	4/9/2015 20:18	flpster	Not Submitted	System	Ask a Librarian Delaware
140511	4/9/2015 19:13	how can I download ebooks to my android s	Not Submitted	System	Ask a Librarian Delaware
140484	4/9/2015 18:39	How do I find the names of the members of t	Not Submitted	Widget	Ask a Librarian Delaware
140419	4/9/2015 17:13	Relationship rescue	Not Submitted	Widget	Ask a Librarian Delaware
140387	4/9/2015 16:38	newspaper archive	Not Submitted	System	Ask a Librarian Delaware
140242	4/9/2015 14:17	dog training	Not Submitted	System	Ask a Librarian Delaware
140227	4/9/2015 14:05	I would like download ebooks. How do I get s	Match via auto-suggest	Widget	Ask a Librarian Delaware
140173	4/9/2015 13:16	How can I find the books that I put on hold?	Not Submitted	System	Ask a Librarian Delaware
140026	4/9/2015 11:10	What bus comes to this library?	Not Submitted	Widget	Ask a Librarian Delaware
139925	4/9/2015 9:58	Make a donation	Not Submitted	Widget	Ask a Librarian Delaware
139886	4/9/2015 9:05	Good Morning, I spoke to Ann Archer recentl	Not Submitted	Widget	Ask a Librarian Delaware
139855	4/9/2015 8:16	Can I bring my 9months	Not Submitted	Widget	Ask a Librarian Delaware
139854	4/9/2015 8:15	Can I bring my 9months	Not Submitted	Widget	Ask a Librarian Delaware
139853	4/9/2015 8:15	Can I bring my 9months	Not Submitted	Widget	Ask a Librarian Delaware
139851	4/9/2015 8:15	Can I bring my 9months	Not Submitted	Widget	Ask a Librarian Delaware
139850	4/9/2015 8:15	Can I bring my 9months	Not Submitted	Widget	Ask a Librarian Delaware
139849	4/9/2015 8:14	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139848	4/9/2015 8:14	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139847	4/9/2015 8:14	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139846	4/9/2015 8:14	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139842	4/9/2015 8:13	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139840	4/9/2015 8:13	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139839	4/9/2015 8:13	Is there any program for under 12 month?	Not Submitted	Widget	Ask a Librarian Delaware
139783	4/9/2015 5:42	classes	Not Submitted	System	Ask a Librarian Delaware
139730	4/9/2015 2:40	kids program	Not Submitted	Widget	Ask a Librarian Delaware
139674	4/8/2015 23:37	One drive	Clicked on How can I l	Widget	Ask a Librarian Delaware
139659	4/8/2015 22:55	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
139610	4/8/2015 21:38	I would like download ebooks. How do I get s	Match via auto-suggest	Widget	Ask a Librarian Delaware
139545	4/8/2015 19:57	Can you help me with my taxes?	Match via auto-suggest	Widget	Ask a Librarian Delaware
139513	4/8/2015 19:17	Can I renew a book online?	Match via auto-suggest	System	Ask a Librarian Delaware
139512	4/8/2015 19:15	How do I see my library card history?	Match via auto-suggest	Widget	Ask a Librarian Delaware
139482	4/8/2015 18:48	When and how can I renew an ebook?	Match via auto-suggest	Widget	Ask a Librarian Delaware
139452	4/8/2015 18:22	are employee tips private information	Not Submitted	System	Ask a Librarian Delaware
139445	4/8/2015 18:19	What is Janet Evanovich's latest book?	Not Submitted	Widget	Ask a Librarian Delaware
139415	4/8/2015 17:52	How do I download the library's app?	Match via auto-suggest	Widget	Ask a Librarian Delaware
139334	4/8/2015 16:51	kelly bluebook car value	Not Submitted	Widget	Ask a Librarian Delaware
139170	4/8/2015 14:32	How do I see my library card history?	Match via auto-suggest	Widget	Ask a Librarian Delaware
139038	4/8/2015 12:48	Employment	Not Submitted	Widget	Ask a Librarian Delaware
139019	4/8/2015 12:35	I need help logging into my library account.	Match via auto-suggest	Widget	Ask a Librarian Delaware
138993	4/8/2015 12:11	printing	Not Submitted	Widget	Ask a Librarian Delaware
138975	4/8/2015 11:57	does the Walter Mosley event have a fee?	Question S does the W	Widget	Ask a Librarian Delaware
138958	4/8/2015 11:45	May I reserve a book to be picked up after 2:	Not Submitted	Widget	Ask a Librarian Delaware
138915	4/8/2015 11:19	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
138896	4/8/2015 11:07	If I am a kid can I get a library card	Not Submitted	Widget	Ask a Librarian Delaware
138889	4/8/2015 11:02	Do you have to have your parents in order to	Clicked on How do I g	Widget	Ask a Librarian Delaware
138797	4/8/2015 9:37	part time jobs	Not Submitted	System	Ask a Librarian Delaware
138796	4/8/2015 9:36	part time jobs	Not Submitted	System	Ask a Librarian Delaware
138791	4/8/2015 9:34	howard hughes	Not Submitted	Widget	Ask a Librarian Delaware
138782	4/8/2015 9:26	Is there a library in middletown	Not Submitted	Widget	Ask a Librarian Delaware
138728	4/8/2015 7:55	copier	Not Submitted	System	Ask a Librarian Delaware
138725	4/8/2015 7:54	book donations	Not Submitted	Widget	Ask a Librarian Delaware
138385	4/7/2015 20:39	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
138381	4/7/2015 20:35	pay fine	Not Submitted	System	Ask a Librarian Delaware
138333	4/7/2015 19:32	what do i do if i break a cd	Not Submitted	System	Ask a Librarian Delaware
138275	4/7/2015 18:37	my account	Clicked on How do I d	Widget	Ask a Librarian Delaware
138112	4/7/2015 16:10	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
138074	4/7/2015 15:27	hours	Clicked on What are t	Widget	Ask a Librarian Delaware
138040	4/7/2015 15:06	meeting room	Clicked on How do I b	System	Ask a Librarian Delaware
138027	4/7/2015 14:56	pay for library fee	Not Submitted	Widget	Ask a Librarian Delaware
138018	4/7/2015 14:51	directions	Not Submitted	Widget	Ask a Librarian Delaware
137950	4/7/2015 14:00	How do I request a book I want that is not in	Match via auto-suggest	System	Ask a Librarian Delaware
137790	4/7/2015 11:47	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
137780	4/7/2015 11:39	donation	Not Submitted	Widget	Ask a Librarian Delaware

137778	4/7/2015 11:39	book dona	Not Submitted	Widget	Ask a Librarian Delaware
137623	4/7/2015 9:23	book club	Not Submitted	Widget	Ask a Librarian Delaware
137622	4/7/2015 9:22	calendar	Not Submitted	Widget	Ask a Librarian Delaware
137595	4/7/2015 8:48	How long does it take to receive a new library card?	Clicked on	How do I get System	Ask a Librarian Delaware
137593	4/7/2015 8:46	How do I get a library card?	Match via auto-suggest	Widget	Ask a Librarian Delaware
137294	4/6/2015 21:16		Not Submitted	System	Ask a Librarian Delaware
137289	4/6/2015 21:11	donate books to library	Not Submitted	System	Ask a Librarian Delaware
137163	4/6/2015 18:43	I need help logging into my library account.	Match via auto-suggest	Widget	Ask a Librarian Delaware
137073	4/6/2015 17:33	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
137052	4/6/2015 17:06	hurricane on the bayou	Not Submitted	System	Ask a Librarian Delaware
136986	4/6/2015 15:58	Do you have the movie "Witness for the Prosecution"?	Not Submitted	Widget	Ask a Librarian Delaware
136984	4/6/2015 15:56		Not Submitted	System	Ask a Librarian Delaware
136865	4/6/2015 14:20	Why am I not able to access my account. This is the first time I've had this problem.	Not Submitted	Widget	Ask a Librarian Delaware
136858	4/6/2015 14:15	donate books?	Not Submitted	Widget	Ask a Librarian Delaware
136844	4/6/2015 13:56	how to sign in to reserve a book	Not Submitted	Widget	Ask a Librarian Delaware
136750	4/6/2015 12:37	late fee	Clicked on	How do I get System	Ask a Librarian Delaware
136742	4/6/2015 12:29	BOOKS ABOUT BUYING STOCKS	Not Submitted	System	Ask a Librarian Delaware
136738	4/6/2015 12:26	BOOKS ABOUT BUYING STOCKS	Not Submitted	Widget	Ask a Librarian Delaware
136698	4/6/2015 11:33	do you have fast and furious movies	Not Submitted	Widget	Ask a Librarian Delaware
136624	4/6/2015 10:31	3d printer forms	Not Submitted	System	Ask a Librarian Delaware
136623	4/6/2015 10:29	Do you notarize documents?	Not Submitted	Widget	Ask a Librarian Delaware
136582	4/6/2015 9:43	Hours	Clicked on	What are t Widget	Ask a Librarian Delaware
136261	4/5/2015 19:38	does the library have the movie The Giver?	Not Submitted	Widget	Ask a Librarian Delaware
136229	4/5/2015 18:23	polish roots	Not Submitted	System	Ask a Librarian Delaware
136180	4/5/2015 16:33	How do I get a library card?	Match via auto-suggest	Widget	Ask a Librarian Delaware
136115	4/5/2015 14:15	can I get my taxes done at the library	Not Submitted	System	Ask a Librarian Delaware
136114	4/5/2015 14:12	where can I get my taxes done	Not Submitted	Widget	Ask a Librarian Delaware
136089	4/5/2015 13:16	ancestry	Not Submitted	Widget	Ask a Librarian Delaware
135926	4/5/2015 2:30	Is there a drop box	Not Submitted	Widget	Ask a Librarian Delaware
135904	4/5/2015 0:22	cd music	Not Submitted	Widget	Ask a Librarian Delaware
135822	4/4/2015 20:14	cannot return	Not Submitted	System	Ask a Librarian Delaware
135790	4/4/2015 18:40	Ancestry	Not Submitted	Widget	Ask a Librarian Delaware
135718	4/4/2015 15:57	is there a bomb threat on april 4th	Not Submitted	Widget	Ask a Librarian Delaware
135675	4/4/2015 15:19	how do I get on the internet	Not Submitted	Widget	Ask a Librarian Delaware
135659	4/4/2015 14:50	list of Delaware house and senate representatives	Not Submitted	Widget	Ask a Librarian Delaware
135652	4/4/2015 14:38	Movies for easter	Not Submitted	Widget	Ask a Librarian Delaware
135634	4/4/2015 14:15	renew book	Not Submitted	Widget	Ask a Librarian Delaware
135619	4/4/2015 14:00	How do I request a book I want that is not in the library?	Match via auto-suggest	System	Ask a Librarian Delaware
135616	4/4/2015 13:59	renew books	Not Submitted	Widget	Ask a Librarian Delaware
135599	4/4/2015 13:39	Hello! I was just at the library and was just wondering if you have any new books?	Not Submitted	Widget	Ask a Librarian Delaware
135585	4/4/2015 13:19	Lisa Wingate	Not Submitted	Widget	Ask a Librarian Delaware
135564	4/4/2015 12:56	will it be open april 5	Not Submitted	Widget	Ask a Librarian Delaware
135527	4/4/2015 11:40	download magazine	Not Submitted	System	Ask a Librarian Delaware
135525	4/4/2015 11:40	download magazine	Not Submitted	System	Ask a Librarian Delaware
135465	4/4/2015 9:12	Ebooks	Not Submitted	Widget	Ask a Librarian Delaware
135457	4/4/2015 8:30	wicca	Not Submitted	System	Ask a Librarian Delaware
135396	4/4/2015 1:36	routeLibrary.mindmixer.com	Not Submitted	Widget	Ask a Librarian Delaware
135324	4/3/2015 21:12	how do I manage my account?	Not Submitted	Widget	Ask a Librarian Delaware
135314	4/3/2015 20:56	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
135296	4/3/2015 19:19	Can I renew a book online?	Match via auto-suggest	System	Ask a Librarian Delaware
135294	4/3/2015 19:13	Can I renew a book online?	Match via auto-suggest	System	Ask a Librarian Delaware
135276	4/3/2015 18:31	consumer reports	Not Submitted	System	Ask a Librarian Delaware
135268	4/3/2015 18:07	overdue	Not Submitted	Widget	Ask a Librarian Delaware
135267	4/3/2015 18:06	fines	Not Submitted	System	Ask a Librarian Delaware
135246	4/3/2015 17:21	How do I connect to the wireless network?	Question 5 How do I connect to the wireless network?	System	Ask a Librarian Delaware
135174	4/3/2015 15:26	portable heaters for home	Not Submitted	System	Ask a Librarian Delaware
135171	4/3/2015 15:25	portable heaters for home	Not Submitted	System	Ask a Librarian Delaware
135123	4/3/2015 14:12	renewals	Not Submitted	Widget	Ask a Librarian Delaware
135110	4/3/2015 13:59	wifi	Not Submitted	System	Ask a Librarian Delaware
134889	4/3/2015 8:39	fine	Not Submitted	Widget	Ask a Librarian Delaware
134872	4/3/2015 6:47	Can I renew a book online?	Match via auto-suggest	Widget	Ask a Librarian Delaware
134855	4/3/2015 5:51	How do I get free books on my kindle?	Clicked on	How do I get free books on my kindle? Widget	Ask a Librarian Delaware
134764	4/2/2015 22:33	How do I volunteer?	Not Submitted	Widget	Ask a Librarian Delaware
134682	4/2/2015 19:20	flipster	Clicked on	Can I download flipster? System	Ask a Librarian Delaware
134656	4/2/2015 18:21	map of bear library	Not Submitted	Widget	Ask a Librarian Delaware
134436	4/2/2015 13:00	donate	Not Submitted	System	Ask a Librarian Delaware
134370	4/2/2015 12:08	what do I have on hold or search?	Not Submitted	Widget	Ask a Librarian Delaware
134361	4/2/2015 12:01	How do I see my library card history?	Match via auto-suggest	Widget	Ask a Librarian Delaware
134250	4/2/2015 10:03	how to be a library assistant	Clicked on	Can the lib System	Ask a Librarian Delaware
134248	4/2/2015 9:58	do you have Lonesome Dove on audiobook?	Question 5 do you have Lonesome Dove on audiobook?	System	Ask a Librarian Delaware
134245	4/2/2015 9:55	how do I get a library job?	Question 5 How can I get a library job?	System	Ask a Librarian Delaware
134239	4/2/2015 9:49	How do I request a book I want that is not in the library?	Match via auto-suggest	System	Ask a Librarian Delaware
134206	4/2/2015 9:14	flash drives for job seeker	Clicked on	Can the lib System	Ask a Librarian Delaware
134165	4/2/2015 8:08	how do I check out a book	Not Submitted	Widget	Ask a Librarian Delaware
133958	4/1/2015 20:18	Looking to resource guide for a homeless person?	Not Submitted	Widget	Ask a Librarian Delaware
133950	4/1/2015 20:07	Super Fly Guy	Not Submitted	Widget	Ask a Librarian Delaware
133897	4/1/2015 18:37	I'd like to renew some books and can't get them renewed.	Clicked on	How do I renew books? Widget	Ask a Librarian Delaware
133805	4/1/2015 16:25	canal little league	Not Submitted	Widget	Ask a Librarian Delaware
133595	4/1/2015 12:48	Card no and PIN reading invalid	Clicked on	How do I System	Ask a Librarian Delaware
133585	4/1/2015 12:34	how do I join the library	Clicked on	How do I join the library? Widget	Ask a Librarian Delaware
133496	4/1/2015 11:02	FINDING BOOK IN LIBRARY	Clicked on	What are the books? Widget	Ask a Librarian Delaware
133454	4/1/2015 10:18	events calendar	Not Submitted	System	Ask a Librarian Delaware
133448	4/1/2015 10:06	community service	Not Submitted	Widget	Ask a Librarian Delaware
133441	4/1/2015 10:04	book was delivered to wrong account	Not Submitted	System	Ask a Librarian Delaware
133366	4/1/2015 8:55	I recently found a few boxes of older hard cover books.	Not Submitted	Widget	Ask a Librarian Delaware
133335	4/1/2015 7:53	when is storytime in Middletown and Odeon?	Not Submitted	Widget	Ask a Librarian Delaware
133333	4/1/2015 7:52	events calendar	Not Submitted	System	Ask a Librarian Delaware
133332	4/1/2015 7:49	when is storytime in Middletown and Odessa?	Not Submitted	Widget	Ask a Librarian Delaware
133193	4/1/2015 0:19	I just want to put a hold on two books	Not Submitted	System	Ask a Librarian Delaware

### Monthly Breakdown (how many questions/queries were processed every month)

2015	MAR	APR	MAY
<b>TOTAL</b>	452	520	
<b>Not Submitted</b>	295	330	
<b>Match via auto-suggest</b>	80	114	
<b>Question Submitted</b>	19	11	
<b>Clicked on question</b>	58	65	

