

Delaware Reference Services Group Meeting
Wednesday, July 8 2015
10am – 12pm

Online via AdobeConnect

<https://delawarelibraries.adobeconnect.com/refsvcsaugust2015/>

For optimal audio, please use a headset (you may use your computer's speakers/mic).

Alternatively, you can log on and use the conference calling option by dialing:

1-877-366-0711

Passcode: 46926995#

Agenda:

Meeting starts at 10am (please plan to log in a few minutes early to get your audio up and running)

- Introductions/Round Robin
- “Trends and Preferences in Virtual Reference” presentation by Laura Bosley, UMD-MLIS intern for DDL
- Overview of newly revised Ask a Librarian Delaware Staff Support Site
- Reference Tallying and Social Media

Contact Cathay Keough: cathay.keough@lib.de.us; 302-257-3014



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