

Delaware Reference Services Group Meeting
Wednesday, July 8 2015
10am – 12pm

Online via AdobeConnect

<https://delawarelibraries.adobeconnect.com/refsvcsjuly2015/>

For optimal audio, please use a headset (you may use your computer's speakers/mic).

Alternatively, you can log on and use the conference calling option by dialing:

1-877-366-0711

Passcode: 46926995#

Agenda:

Meeting starts at 10am (please plan to log in a few minutes early to get your audio up and running)

- Introductions/Round Robin
- Reference statistics: Comparison of Reference Tally Sheet/Dewey Delaware stats from two fiscal years (2014-2015) (Bob Wetherall, DDL)
- Evanced event categorization and Dewey (brief review - continued from last month) (Deb Burton, DDL)
- Methods patrons use for asking and current trends/preferences (Laura Bosley, UMD Intern)
- If time: VR and Reference Services Summary from ALA Annual, San Francisco June 2015

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