



## Delaware Reference Services Meeting

Monday November 13, 2017 | 1:30-3:30

Meeting link: <https://delawarelibraries.adobeconnect.com/refsvcsnov2017/>

For audio, please use a headset.

Alternatively, you can call in on the toll-free conference line: 1-877-366-0711 with passcode 46926995#.

Please log on a few minutes before the meeting in order to have the audio set up before we begin.

Here is the link to test your connection before the

meeting: [https://admin.adobeconnect.com/common/help/en/support/meeting\\_test.htm](https://admin.adobeconnect.com/common/help/en/support/meeting_test.htm)

### Agenda

1. Introductions and Discussion Question: What is your favorite FAQ?
2. Presentation: "I Remember It Had a Blue Cover"
  - Tips for what to ask – Cathay Keough, DDL
  - How to use Novelist for Finding Titles of "Somewhat-Remembered" books – Patty Langley, DDL
  - Additional Resources
3. Presentation: "Best Practices for Texting" on Ask a Librarian Delaware – Khalil el-Bathy, DDL Intern
4. Next year's meeting schedule – survey results
5. Training -- Use the Professional Development Tracker (Professional Development LibGuide: <http://guides.lib.de.us/profdev>)
6. ["Tell My Library's Story"](#)

Next meeting: January 23, 2018 online at 1:30pm