

Delaware Reference Services Meeting
Monday September 18, 2017
1:30-3:30

Description: <http://aalstaff.lib.de.us/events/105/reference-services-group-meeting-september/>

Agenda

1. Introductions and Discussion Question: The Eclipse - Lessons learned as it pertains to reference services.
2. Guest Presentation: Megan Gaffney, Coordinator of Interlibrary Loan and Document Delivery at University of Delaware, on "Copyright and ILL", will cover:
 - The basic requirements for copyright compliance in interlibrary loan operations
 - Differences between Section 108 and CONTU (and definitions of those two terms)
 - Strategies for managing copyright in your ILL operation
 - Resources for further reading
3. Reviewing and Closing Questions – how long do you leave questions pending?
4. Next year's meeting schedule
5. OverDrive info
6. Equifax and accurate information for patrons
7. LibGuide on Delaware Authors
8. Training: October 4, Dover (DDL Training Center) 1pm. For registration and details see: <http://aalstaff.lib.de.us/events/117/ask-a-librarian-delawarereference-services-training/>

Next meeting: November 13, 2017, online at 1:30pm