



Delaware Reference/Public Services Group Meeting Agenda

Monday December 12, 2016 / 1-3pm

Link to Meeting:

<https://delawarelibraries.adobeconnect.com/refsvcsdec2016/>

Conference Call option for audio is not provided for this meeting. Please use your computer's speakers or a headset.

Topic	Presenter/ Lead	Notes/Actions
Welcome, introductions Round Robin Topic: <i>What is the primary reference services challenge you've seen this week?</i>	Cathay	
Guest Presentation: Workflows Tips and Tricks for Reference Librarians, Part 1	Rose Harrison, DDL	
Announcement: Switch of Staff Support Site	Cathay	
Schedule of Reference Services Group Meetings for 2017	Cathay	Results from poll
LibAnswers: Speedy refresher – answering your patrons' questions from start to finish	Cathay	
LibAnswers: Social Media Exchange on Facebook	Cathay	
Professional Development Reference/Public Services PD Needs	Katie / Cathay	<p>Upcoming Opportunities</p> <ul style="list-style-type: none"> a. Professional Development LibGuide (and tracking your learning) Please note the tab for Reviews of Webinars, Etc. in the Professional Development LibGuide. Keep track of your professional development on the Professional Development Achievement Tracker b. Send comments and feedback about professional development activities to events@lib.de.us and they will be posted under this tab in the LibGuide.

Thank you and Happy Holidays!

Staff Support Site: <http://aalstaff.lib.de.us>

Ask a Librarian DE: <http://answers.delawarelibraries.org>