

Reference Services Group meeting

In-person, Delaware Division of Libraries

Training Center

June 12, 2017 | 1:30-3:30pm



In attendance: Amy Canady (Woodlawn), Kristen Chelmow (Dover), Kristen Gramer (Lewes), Lani Hahn (Georgetown), Bev LaFazia (Millsboro), Gregg McCullough (Laurel), Christine Paolini (Wilmington), Carol Reuben (Smyrna), Bethany Geleski (DHSS Library), Cathay Keough (DDL). Guest Presenter: Shana Ashwood, LearningExpress

Topic	Presenter/ Lead	Notes/Actions
Welcome	Cathay	
"Reference is Still Relevant" video	Cathay	Showed the "Reference is Still Relevant" video, created during the spring of 2017 by former intern Charlotte Johnson (8-1/2 minutes in length), gives Delaware-specific talking points, data and considerations about library reference services today. It is found at: <a href="https://youtu.be/PBicWMbZSHM">https://youtu.be/PBicWMbZSHM</a>
Delaware Library LibGuides update:		Patty let us know that the summer reading LibGuide is ready: <a href="http://guides.lib.de.us/summerchallenge2017">http://guides.lib.de.us/summerchallenge2017</a>  --She also would like to have any summer reading lists you come across. If a patron brings in a list, please scan and email it to her ( <a href="mailto:patty.langle@state.de.us">patty.langle@state.de.us</a> ), even if you think it's the same list as last year.
Announcement: New Provider	Cathay	Harrington Public Library now participates with Ask a Librarian Delaware. They have some question-answering from patrons who use their Facebook page, and liked that Ask a Librarian Delaware (LibAnswers) integrates with social media. Thanks Marleena, and welcome to the group!
Guest Presenter from LearningExpress	Shana Ashwood	Train-the-trainer style workshop, including possible patron scenarios

Next meeting: Online on Monday, September 11 at 1:30 – 3:30.

(See the Ask a Librarian staff support site for details: <http://aalstaff.lib.de.us>)