Turnaround Statistics by Library for May 2017 Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	1 0.4%	0 0%	0 0%	1 0.4%	4 1.6%	1 0.4%
Ask a Librarian Delaware	14 5.6%	4 1.6%	11 4.4%	13 5.2%	8 3.2%	3 1.2%
Bear	0 0%	0 0%	3 1.2%	5 2%	6 2.4%	1 0.4%
Brandywine Hundred	3 1.2%	1 0.4%	1 0.4%	3 1.2%	1 0.4%	4 1.6%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	1 0.4%	0 0%	1 0.4%	3 1.2%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware City	2 0.8%	0 0%	0 0%	0 0%	1 0.4%	1 0.4%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	5 2%	4 1.6%	4 1.6%	5 2%	9 3.6%	1 0.4%
Elsmere	4 1.6%	1 0.4%	2 0.8%	0 0%	1 0.4%	1 0.4%
Frankford	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Garfield Park	0 0%	0 0%	0 0%	0 0%	1 0.4%	0 0%

Georgetown	1 0.4%	0 0%	0 0%	0 0%	0	0 0%
Greenwood	0 0%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Harrington	2 0.8%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	2 0.8%	3 1.2%	2 0.8%	1 0.4%	7 2.8%	6 2.4%
Kent County Dept. of Libraries	1 0.4%	0 0%	2 0.8%	1 0.4%	2 0.8%	3 1.2%
Kirkwood	2 0.8%	2 0.8%	5 2%	4 1.6%	0 0%	1 0.4%
Laurel	2 0.8%	0 0%	1 0.4%	1 0.4%	1 0.4%	0 0%
Lewes	3 1.2%	3 1.2%	3 1.2%	5 2%	1 0.4%	0 0%
Millsboro	1 0.4%	1 0.4%	0 0%	0 0%	0 0%	0 0%
Milton	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%

New Castle	0 0%	1 0.4%	4 1.6%	0 0%	2 0.8%	1 0.4%
Newark	7 2.8%	0 0%	3 1.2%	0 0%	6 2.4%	0 0%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	1 0.4%	0 0%	0	0	2 0.8%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	1 0.4%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Smyrna	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
South Coastal	0 0%	0 0%	1 0.4%	1 0.4%	1 0.4%	0 0%
Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Test Queue	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Wesley College Parker Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.4%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	1 0.4%	0 0%	2 0.8%	1 0.4%	2 0.8%	3 1.2%
Total	55 22%	20 8%	47 18.8%	46 18.4%	55 22%	27 10.8%

Average Response Time: 1 day, 9 hours, 26 min