



## Delaware Reference/Public Services Training

### Transition from QuestionPoint to Springshare's LibAnswers/LibChat for Ask a Librarian Delaware (Chat/Email/Texting)

Date/Time	Location	Please tell me...	Registration closes on...
<p>First: Choose a training date/time from October 27, through December 31, 2014.</p> <p>Training takes about 2 hours.</p> <p>See the calendar of options at: <a href="http://aalstaff.lib.de.us/all-meetings-trainings/libanswerslibchat-training-schedule/">http://aalstaff.lib.de.us/all-meetings-trainings/libanswerslibchat-training-schedule/</a></p>	<p>Online using AdobeConnect or in person (when this is available – see the calendar for this option)</p> <p>Note: Each person will need to be on their own computer.</p>	<p>Then: email Cathay (<a href="mailto:cathay.keough@lib.de.us">cathay.keough@lib.de.us</a>) your selected date and time, and please include:</p> <ul style="list-style-type: none"> <li>-Names/emails of those who are to be trained.</li> <li>-Who takes care of your library's website?</li> </ul>	<p>Friday, December 26, 2014</p> <p>Switch to new software target date: Sunday, March 1, 2015</p>

Please see the Ask a Librarian Delaware/Reference Services staff support site for additional details about the transition from QuestionPoint to Springshare's software for our online virtual reference collaboration, Ask a Librarian Delaware:  
<http://aalstaff.lib.de.us>

Cathay Keough, Statewide Coordinator  
Delaware Reference/PublicServices  
[cathay.keough@lib.de.us](mailto:cathay.keough@lib.de.us)