

**Monthly Breakdown Chat Transactions for Feb 2016**

Chat is available only when a librarian is logged on to provide live help.



Status	FEB						
Missed	12						
Answered	28						
<b>Total chats requested for Feb</b>	<b>40</b>						
Daily Distribution							
Status	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Missed	5	2	1	4	0	0	0
Answered	4	4	10	10	0	0	0
Total	9	6	11	14	0	0	0
Browsers							
Browser	Count	Percentage					
Chrome	17	42.5					
Safari	14	35					
IE	6	15					
Firefox	3	7.5					
Operating Systems							
OS	Count	Percentage					
Windows 7	15	37.5					
Android	3	7.5					
iPad	7	17.5					
iPhone	4	10					
Windows NT	4	10					
Mac OS	6	15					
Windows 8	1	2.5					