

Report for LibAnswers Tickets (generated on 2016-06-02)

Total Email/Text for May:	238						
Filters:							
Created After:	5/1/2016 0:00						
Created Before:	6/1/2016 0:00						
Monthly Breakdown							
Queue	May-16						
Appoquinimink	11						
Ask a Librarian Delaware	38						
Bear	20						
Brandywine Hundred	14						
Bridgeville	2						
Claymont	3						
Corbit-Calloway	1						
Del Tech Libraries	2						
Delaware City	5						
Delaware Law Libraries	0						
Delaware Library Acces	0						
Delaware State Legislat	0						
Delmar	0						
Division of Substance A	0						
Dover	25						
Elsmere	2						
Frankford	1						
Garfield Park	2						
Georgetown	2						
Greenwood	0						
Hockessin	12						
Kent County Dept. of L	2						
Kirkwood	18						
Laurel	2						
Lewes	13						
Millsboro	3						
Milton	1						
New Castle	10						
Newark	23						
North Wilmington	3						
Other academic library	1						
Rehoboth Beach	3						
Salesianum School Libr	0						
Seaford	1						
Selbyville	0						

Smyrna	3						
South Coastal	5						
Sussex County Dept. of	3						
Wesley College Parker	0						
Wilmington	2						
Wilmington University	0						
Woodlawn	5						
<b>Total</b>	<b>238</b>						
Daily Distribution (on what days are the questions asked)							
Queue	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Appoquinimink	1	4	1	1	4	0	0
Ask a Librarian Delawa	5	8	7	4	10	2	2
Bear	6	5	3	1	4	1	0
Brandywine Hundred	1	3	3	1	4	1	1
Bridgeville	0	0	0	0	0	2	0
Claymont	0	2	0	0	1	0	0
Corbit-Calloway	0	0	0	0	0	0	1
Del Tech Libraries	0	1	0	0	0	1	0
Delaware City	0	2	1	1	1	0	0
Delaware Law Libraries	0	0	0	0	0	0	0
Delaware Library Acces	0	0	0	0	0	0	0
Delaware State Legislat	0	0	0	0	0	0	0
Delmar	0	0	0	0	0	0	0
Division of Substance A	0	0	0	0	0	0	0
Dover	2	9	4	4	4	0	2
Elsmere	0	1	1	0	0	0	0
Frankford	0	0	0	1	0	0	0
Garfield Park	1	1	0	0	0	0	0
Georgetown	0	1	1	0	0	0	0
Greenwood	0	0	0	0	0	0	0
Hockessin	0	6	3	1	0	1	1
Kent County Dept. of L	0	1	0	0	1	0	0
Kirkwood	3	7	2	3	0	2	1
Laurel	0	0	1	0	1	0	0
Lewes	4	3	0	1	1	3	1
Millsboro	1	1	0	0	1	0	0
Milton	1	0	0	0	0	0	0
New Castle	0	6	1	1	2	0	0
Newark	4	5	4	3	4	1	2
North Wilmington	0	3	0	0	0	0	0
Other academic library	0	0	1	0	0	0	0
Rehoboth Beach	1	0	1	0	0	0	1
Salesianum School Libr	0	0	0	0	0	0	0
Seaford	0	0	0	0	0	1	0
Selbyville	0	0	0	0	0	0	0
Smyrna	1	0	0	1	1	0	0

South Coastal	3	0	0	1	0	0	1
Sussex County Dept. of	0	1	0	1	1	0	0
Wesley College Parker	0	0	0	0	0	0	0
Wilmington	1	0	0	0	1	0	0
Wilmington University	0	0	0	0	0	0	0
Woodlawn	0	1	1	2	1	0	0
Total	35	71	35	27	42	15	13
Source							
Queue	System	Twitter	Widget	SMS	Email	Staff Entry	LibChat
Appoquinimink	1	0	0	0	9	0	1
Ask a Librarian Delawa	9	0	0	26	1	0	2
Bear	9	0	1	0	10	0	0
Brandywine Hundred	7	0	0	0	7	0	0
Bridgeville	0	0	2	0	0	0	0
Claymont	0	0	1	0	2	0	0
Corbit-Calloway	1	0	0	0	0	0	0
Del Tech Libraries	2	0	0	0	0	0	0
Delaware City	3	0	1	0	1	0	0
Delaware Law Libraries	0	0	0	0	0	0	0
Delaware Library Acces	0	0	0	0	0	0	0
Delaware State Legislat	0	0	0	0	0	0	0
Delmar	0	0	0	0	0	0	0
Division of Substance A	0	0	0	0	0	0	0
Dover	22	0	1	0	0	0	2
Elsmere	0	0	0	0	2	0	0
Frankford	1	0	0	0	0	0	0
Garfield Park	0	0	0	0	2	0	0
Georgetown	2	0	0	0	0	0	0
Greenwood	0	0	0	0	0	0	0
Hockessin	7	0	2	0	3	0	0
Kent County Dept. of L	2	0	0	0	0	0	0
Kirkwood	12	0	2	0	4	0	0
Laurel	2	0	0	0	0	0	0
Lewes	12	0	1	0	0	0	0
Millsboro	3	0	0	0	0	0	0
Milton	1	0	0	0	0	0	0
New Castle	1	0	0	0	9	0	0
Newark	9	0	6	0	8	0	0
North Wilmington	3	0	0	0	0	0	0
Other academic library	1	0	0	0	0	0	0
Rehoboth Beach	3	0	0	0	0	0	0
Salesianum School Libr	0	0	0	0	0	0	0
Seaford	1	0	0	0	0	0	0
Selbyville	0	0	0	0	0	0	0
Smyrna	3	0	0	0	0	0	0

South Coastal	3	0	1	0	1	0	0
Sussex County Dept. of	1	0	1	0	1	0	0
Wesley College Parker	0	0	0	0	0	0	0
Wilmington	2	0	0	0	0	0	0
Wilmington University	0	0	0	0	0	0	0
Woodlawn	1	0	0	0	4	0	0
Total	124	0	19	26	64	0	5
Turnaround Time							
Queue	0-10 minutes	10-60 min	1-12 hours	12-24 hour	1-3 days	3+ days	
Appoquinimink	0	1	2	1	3	4	
Ask a Librarian Delawa	16	2	6	6	6	2	
Bear	2	0	8	2	5	3	
Brandywine Hundred	1	0	7	2	3	1	
Bridgeville	1	0	0	0	1	0	
Claymont	0	1	0	0	0	2	
Corbit-Calloway	1	0	0	0	0	0	
Del Tech Libraries	0	0	0	1	1	0	
Delaware City	0	1	1	2	1	0	
Delaware Law Libraries	0	0	0	0	0	0	
Delaware Library Acces	0	0	0	0	0	0	
Delaware State Legislat	0	0	0	0	0	0	
Delmar	0	0	0	0	0	0	
Division of Substance A	0	0	0	0	0	0	
Dover	6	3	3	8	3	2	
Elsmere	0	0	1	0	1	0	
Frankford	0	0	0	1	0	0	
Garfield Park	1	0	0	0	1	0	
Georgetown	0	0	1	1	0	0	
Greenwood	0	0	0	0	0	0	
Hockessin	2	6	1	2	1	0	
Kent County Dept. of Li	0	1	0	1	0	0	
Kirkwood	1	1	3	6	7	0	
Laurel	1	1	0	0	0	0	
Lewes	3	2	1	3	3	1	
Millsboro	1	1	0	0	1	0	
Milton	0	0	0	0	1	0	
New Castle	1	3	3	1	0	2	
Newark	5	1	4	2	5	6	
North Wilmington	3	0	0	0	0	0	
Other academic library	0	0	1	0	0	0	
Rehoboth Beach	0	0	1	0	1	1	
Salesianum School Libr	0	0	0	0	0	0	
Seaford	1	0	0	0	0	0	
Selbyville	0	0	0	0	0	0	
Smyrna	0	0	1	2	0	0	

South Coastal	0	1	2	0	1	1	
Sussex County Dept. of	0	0	0	1	1	1	
Wesley College Parker	0	0	0	0	0	0	
Wilmington	0	0	1	1	0	0	
Wilmington University	0	0	0	0	0	0	
Woodlawn	0	2	0	1	0	2	
Total	46	27	47	44	46	28	