

Report for LibAnswers Tickets (generated on 2016-01-04)								
Total (email/SMS)	184							
Filters:								
After:	12/1/2015 0:00							
Before:	1/1/2016 0:00							
Monthly Breakdown								
Queue	Dec-15							
Appoquinimink	4							
Ask a Librarian Delaware	33							
Bear	8							
Brandywine Hundred	15							
Bridgeville	2							
Claymont	5							
Corbit-Calloway	0							
Del Tech Libraries	1							
Delaware City	1							
Delaware Law Libraries	1							
Delaware Library Access Services (Blind/Handicapp ed Library Service)	0							
Delaware State Legislative Library	0							
Delmar	3							
Division of Substance Abuse and Mental Health	0							

Dover	27							
Elsmere	1							
Frankford	0							
Garfield Park	0							
Georgetown	3							
Greenwood	0							
Hockessin	18							
Kent County Dept. of Libraries	1							
Kirkwood	10							
Laurel	2							
Lewes	9							
Millsboro	1							
Milton	0							
New Castle	3							
Newark	11							
North Wilmington	2							
Other academic library	0							
Rehoboth Beach	0							
Salesianum School Library	0							
Selbyville	1							
Smyrna	1							
South Coastal	7							
Sussex County Dept. of Libraries	2							
Wesley College Parker Library	0							
Wilmington	5							
Wilmington University Library	0							
Woodlawn	7							
Total for December 2015	184							
Daily Distribution (on what days are the questions asked)								
Queue	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
Appoquinimink	1	0	1	1	1	0	0	

Ask a Librarian								
Delaware	4	6	8	3	5	2	5	
Bear	3	0	1	1	1	0	2	
Brandywine								
Hundred	4	1	4	1	2	3	0	
Bridgeville	1	0	0	0	1	0	0	
Claymont	2	0	1	2	0	0	0	
Corbit-Calloway	0	0	0	0	0	0	0	
Del Tech								
Libraries	0	0	1	0	0	0	0	
Delaware City	0	0	0	0	0	1	0	
Delaware Law								
Libraries	0	1	0	0	0	0	0	
Delaware Library								
Access Services								
(Blind/Handicapp								
ed Library								
Service)	0	0	0	0	0	0	0	
Delaware State								
Legislative								
Library	0	0	0	0	0	0	0	
Delmar	1	1	0	0	0	1	0	
Division of								
Substance Abuse								
and Mental								
Health	0	0	0	0	0	0	0	
Dover	6	3	4	5	4	3	2	
Elsmere	0	0	0	0	0	0	1	
Frankford	0	0	0	0	0	0	0	
Garfield Park	0	0	0	0	0	0	0	
Georgetown	0	2	0	0	0	0	1	
Greenwood	0	0	0	0	0	0	0	
Hockessin	6	3	3	3	2	1	0	
Kent County								
Dept. of Libraries	0	0	0	0	0	0	1	
Kirkwood	1	1	1	2	1	1	3	
Laurel	1	0	0	0	0	0	1	
Lewes	3	3	0	1	0	0	2	
Millsboro	0	0	0	0	1	0	0	
Milton	0	0	0	0	0	0	0	
New Castle	1	0	1	1	0	0	0	
Newark	2	2	3	0	0	2	2	
North								
Wilmington	0	1	0	0	0	0	1	

Delmar	3	0	0	0	0	0	0	0
Division of Substance Abuse and Mental Health	0	0	0	0	0	0	0	0
Dover	22	0	4	0	0	0	1	0
Elsmere	1	0	0	0	0	0	0	0
Frankford	0	0	0	0	0	0	0	0
Garfield Park	0	0	0	0	0	0	0	0
Georgetown	2	0	0	0	1	0	0	0
Greenwood	0	0	0	0	0	0	0	0
Hockessin	13	0	1	0	3	0	1	0
Kent County Dept. of Libraries	1	0	0	0	0	0	0	0
Kirkwood	9	0	1	0	0	0	0	0
Laurel	1	0	0	0	0	0	1	0
Lewes	6	0	3	0	0	0	0	0
Millsboro	1	0	0	0	0	0	0	0
Milton	0	0	0	0	0	0	0	0
New Castle	3	0	0	0	0	0	0	0
Newark	7	0	3	0	0	0	1	0
North Wilmington	1	0	1	0	0	0	0	0
Other academic library	0	0	0	0	0	0	0	0
Rehoboth Beach	0	0	0	0	0	0	0	0
Salesianum School Library	0	0	0	0	0	0	0	0
Selbyville	1	0	0	0	0	0	0	0
Smyrna	1	0	0	0	0	0	0	0
South Coastal	6	0	1	0	0	0	0	0
Sussex County Dept. of Libraries	1	0	1	0	0	0	0	0
Wesley College Parker Library	0	0	0	0	0	0	0	0
Wilmington	3	0	1	0	0	0	1	0
Wilmington University Library	0	0	0	0	0	0	0	0
Woodlawn	5	0	2	0	0	0	0	0
Total	112	0	30	25	5	5	7	0
Turnaround Time								

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days		
Appoquinimink	0	1	0	0	2	1		
Ask a Librarian Delaware	16	4	6	5	1	1		
Bear	0	1	2	3	2	0		
Brandywine Hundred	0	1	6	2	6	0		
Bridgeville	0	0	0	0	1	1		
Claymont	0	0	2	2	1	0		
Corbit-Calloway	0	0	0	0	0	0		
Del Tech Libraries	0	0	0	0	1	0		
Delaware City	0	0	0	0	1	0		
Delaware Law Libraries	0	1	0	0	0	0		
Delaware Library Access Services (Blind/Handicapped Library Service)	0	0	0	0	0	0		
Delaware State Legislative Library	0	0	0	0	0	0		
Delmar	0	0	2	0	1	0		
Division of Substance Abuse and Mental Health	0	0	0	0	0	0		
Dover	3	4	1	9	5	5		
Elsmere	1	0	0	0	0	0		
Frankford	0	0	0	0	0	0		
Garfield Park	0	0	0	0	0	0		
Georgetown	1	0	1	1	0	0		
Greenwood	0	0	0	0	0	0		
Hockessin	5	0	6	3	3	1		
Kent County Dept. of Libraries	1	0	0	0	0	0		
Kirkwood	0	0	3	2	3	2		
Laurel	0	0	0	1	1	0		
Lewes	9	0	0	0	0	0		
Millsboro	1	0	0	0	0	0		
Milton	0	0	0	0	0	0		
New Castle	1	1	1	0	0	0		
Newark	2	0	3	1	3	2		

North Wilmington	0	0	0	0	1	1		
Other academic library	0	0	0	0	0	0		
Rehoboth Beach	0	0	0	0	0	0		
Salesianum School Library	0	0	0	0	0	0		
Selbyville	0	0	0	1	0	0		
Smyrna	0	0	1	0	0	0		
South Coastal	1	2	2	0	2	0		
Sussex County Dept. of Libraries	1	1	0	0	0	0		
Wesley College Parker Library	0	0	0	0	0	0		
Wilmington	1	1	0	1	1	1		
Wilmington University Library	0	0	0	0	0	0		
Woodlawn	0	2	2	2	1	0		
Total	43	19	38	33	36	15		