

Monthly Report for Email/SMS November 2015 Ask a Librarian Delaware

Switched to queue per library on Monday, 11/23/15

**Total for Email
and SMS**

November 2015: 180 Note that this email/sms total does not include chat.

Filters:

After: 11/1/2015 0:00

Before: 12/1/2015 0:00

Answered By: Unclaimed

Queue: All



Monthly

Breakdown

Queue Nov-15

Appoquinimink 1

Ask a Librarian

Delaware 118

Bear 6

Brandywine

Hundred 7

Bridgeville 0

Claymont 2

Corbit-Calloway 1

Del Tech

Libraries 0

Delaware City 1

Delaware Law

Libraries 0

Delaware Library

Access Services

(Blind/Handicap

ped Library

Service) 1

Delaware State

Legislative

Library 0

Delmar 1

Division of

Substance Abuse

and Mental

Health 0

Dover 3

Elsmere 6

| | |
|---------------|---|
| Frankford | 1 |
| Garfield Park | 0 |
| Georgetown | 2 |
| Greenwood | 1 |
| Hockessin | 8 |

| | |
|------------------------|---|
| Kent County | |
| Dept. of Libraries | 0 |
| Kirkwood | 3 |
| Laurel | 3 |
| Lewes | 2 |
| Millsboro | 0 |
| Milton | 0 |
| New Castle | 1 |
| Newark | 1 |
| North | |
| Wilmington | 2 |
| Other academic library | 2 |

| | |
|----------------|---|
| Rehoboth Beach | 1 |
| Salesianum | |
| School Library | 0 |
| Selbyville | 0 |
| Smyrna | 0 |
| South Coastal | 3 |

| | |
|-----------------------|-----|
| Sussex County | |
| Dept. of Libraries | 0 |
| Wesley College | |
| Parker Library | 0 |
| Wilmington | 2 |
| Wilmington University | |
| Library | 0 |
| Woodlawn | 1 |
| Total | 180 |

Daily
Distribution (on
what days are
the questions
asked)

| Queue | Mon | Tue | Wed | Thu | Fri | Sat | Sun | |
|-----------------|-----|-----|-----|-----|-----|-----|-----|----|
| Appoquinimink | | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Ask a Librarian | | | | | | | | |
| Delaware | | 15 | 22 | 21 | 23 | 10 | 13 | 14 |

| | | | | | | | |
|--------------------|---|---|---|---|---|---|---|
| Bear | 0 | 0 | 1 | 1 | 0 | 3 | 1 |
| Brandywine | | | | | | | |
| Hundred | 1 | 1 | 1 | 1 | 0 | 0 | 3 |
| Bridgeville | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Claymont | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Corbit-Calloway | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Del Tech | | | | | | | |
| Libraries | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Delaware City | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Delaware Law | | | | | | | |
| Libraries | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Delaware Library | | | | | | | |
| Access Services | | | | | | | |
| (Blind/Handicap | | | | | | | |
| ped Library | | | | | | | |
| Service) | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Delaware State | | | | | | | |
| Legislative | | | | | | | |
| Library | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Delmar | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Division of | | | | | | | |
| Substance Abuse | | | | | | | |
| and Mental | | | | | | | |
| Health | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dover | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| Elsmere | 0 | 1 | 3 | 0 | 1 | 1 | 0 |
| Frankford | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Garfield Park | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Georgetown | 0 | 0 | 0 | 0 | 2 | 0 | 0 |
| Greenwood | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Hockessin | 2 | 0 | 0 | 3 | 0 | 3 | 0 |
| Kent County | | | | | | | |
| Dept. of Libraries | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kirkwood | 0 | 0 | 0 | 1 | 0 | 2 | 0 |
| Laurel | 1 | 0 | 0 | 1 | 0 | 1 | 0 |
| Lewes | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Millsboro | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Milton | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| New Castle | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Newark | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| North | | | | | | | |
| Wilmington | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| Other academic | | | | | | | |
| library | 0 | 1 | 0 | 1 | 0 | 0 | 0 |

| | | | | | | | |
|--------------------|----|----|----|----|----|----|----|
| Rehoboth Beach | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Salesianum | | | | | | | |
| School Library | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Selbyville | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Smyrna | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| South Coastal | 0 | 0 | 1 | 0 | 0 | 1 | 1 |
| | | | | | | | |
| Sussex County | | | | | | | |
| Dept. of Libraries | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wesley College | | | | | | | |
| Parker Library | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wilmington | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Wilmington | | | | | | | |
| University | | | | | | | |
| Library | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Woodlawn | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 24 | 26 | 30 | 35 | 15 | 28 | 22 |