

Ask a Librarian Delaware Chat Sessions Accepted for Nov 2015 with Ratings

Answerer	Timestamp	Wait Time	Duration (s)	Rating (0-4)	Comment	User Field	User Field 3	Initial Question	Message Count
Leerah Sne	11/23/2015 16:36	43	664	4	Client did not comment		Emotional state: Worried	I just checked my account online and find there are four books at the bottom of my checkout list that I never checked out: Corridors of the Night, The English Spy, The Guilty, and Cross Justice. What do I do?	16
Cathay Ked	11/20/2015 15:31	0	0	0	Client did not comment		Emotional state: 0	Hello! When is Thanksgiving?	0
Beverly La	11/20/2015 13:58	49	303	4	Client did not comment		Emotional state: Confused	my account # is not working.	20
Sherilyn To	11/19/2015 16:14	72	667	0	Client did not comment		Emotional state: Confused	Who won the Battle of Monmouth on June 28, 1778	11
Marissa Pa	11/19/2015 12:06	90	335	0	Client did not comment		Emotional state: 0	Hello, I am trying to suspend a DVD in able to be able to not lose my place meanwhile other patrons may check out the item	16
Bonnie Elli	11/19/2015 11:17	68	67	4	Client did not comment		Emotional state: Curious	Who is the PRESIDENT of THE UNITED STATES of AMERICA?	4
Shelley Ste	11/17/2015 15:25	31	107	0	Client did not comment		Emotional state: Curious	Can I get a list of books that I have read?	4
Kevin Swed	11/16/2015 14:57	14	595	0	Client did not comment		Emotional state: 0	Hello.	14
Kevin Swed	11/16/2015 14:45	29	97	0	Client did not comment		Emotional state: Curious	I would like to renew my library card. can I do that online???	10
Rose Harri	11/16/2015 12:36	83	1163	0	Client did not comment		Emotional state: 0	Hi, My purse was stolen on Thursday night. I had a library book in it. Should I just come to the library and pay for the book? Thanks!	12
Rose Harri	11/16/2015 12:34	33	600	0	Client did not comment		Emotional state: 0	Hello! I am writing to try and suspend my account in order to stay in the queue for a DVD that I currently have on hold meanwhile allowing other patrons to check out the item until I get back.	18
Heather Le	11/16/2015 10:07	115	1506	4	Client did not comment		Emotional state: Curious	Is there a way to be notified via email in the library's catalog when one of my favorite author's newest books become available?	7
Laurel Ferr	11/13/2015 10:16	47	37	0	Client did not comment		Emotional state: Curious	Do we have to return due items to the Library that we got them from?	3
Rose Harri	11/12/2015 15:49	44	158	0	Client did not comment		Emotional state: Zen	I was just wondering if you could look up a replacement cost of a movie for me ?	6
Kailah Nea	11/10/2015 16:56	107	818	0	Client did not comment		Emotional state: Curious	Reporting requirements for new Delaware Corp	50
Mary Britt	11/10/2015 13:52	66	409	0	Client did not comment		Emotional state: Curious	I have a book on hold and need to have date extended from tomorrow until the 13th Friday. my library number is 23316001339301.	9
Mary Britt	11/10/2015 13:50	87	694	0	Client did not comment		Emotional state: 0	Hello, I see I have three DVDs available for pickup but was wondering if I could get them suspended until the 27th so that other patrons may be able to check them out?	5

