



## Delaware Reference/Public Services Group Meeting Agenda

Monday, April 11 2016 1pm-3pm

Meeting link: <a href="https://delawarelibraries.adobeconnect.com/refsvcsmtgapr2016/">https://delawarelibraries.adobeconnect.com/refsvcsmtgapr2016/</a>	
Welcome, introductions	Cathay
Guest Presentation on "ProQuest: Heritage Quest and Ancestry – what's new"	Deborah Bergeron, Senior Trainer, ProQuest
Ask a Librarian DE: What if we could use live streaming to help patrons?	Cathay
Ask a Librarian DE: Spam Folder Maintenance	Cathay
Mobile App Use – input from other statewide services	Discussion
<p>Professional Development</p> <ul style="list-style-type: none"> <li>Professional Development LibGuide (and tracking your learning) Please note the tab for <a href="#">Reviews of Webinars, Etc.</a> in the Professional Development LibGuide. Send comments and feedback about professional development activities to <a href="mailto:events@lib.de.us">events@lib.de.us</a> and they will be posted under this tab in the LibGuide.</li> <li>Don't forget to keep track of your professional development on the <a href="#">Professional Development Achievement Tracker</a></li> </ul> <p>Some professional development opportunities:</p> <ul style="list-style-type: none"> <li>Tuesday, April 12 - <a href="#">DLA Legislative Day</a></li> <li>Thursday, April 14 - <a href="#">What's New in Children's Literature</a> - Dover</li> <li>Friday, April 15 - <a href="#">ProQuest training on Ancestry &amp; HeritageQuest</a></li> <li>Thursday, April 21 - <a href="#">Tools &amp; Tips for Jobs, Careers &amp; Entrepreneurship</a>, Bear</li> <li>Thursday, April 28 - <a href="#">Tools &amp; Tips for Jobs, Careers &amp; Entrepreneurship</a>, Dover</li> <li>Saturday, April 23 - <a href="#">DLA Washington DC Bus Trip</a></li> <li>Wednesday, May 4-Friday, May 6 - <a href="#">MLA/DLA Joint State Conference</a></li> <li>Wednesday, May 11 - <a href="#">The Maker Hierarchy of Needs</a>, DDL (email &amp; flyer coming soon)</li> <li>Wednesday, May 18, &amp; Wednesday, May 25 - <a href="#">Serving Children with Autism Spectrum Disorder</a>, Dover (email &amp; flyer coming soon)</li> <li>collectionHQ webinars</li> <li>Flipster tutorials</li> <li>ReferenceUSA online training</li> </ul>	Katie and/or Cathay

Next meeting: Monday June 13, 2016 - [Apr Delaware Reference/Public Services Meeting – online](#)