



Delaware Reference/Public Services Group Meeting Agenda

Monday February 13, 2017 / 1:30 – 3:30 pm

<p>Link to Meeting: https://delawarelibraries.adobeconnect.com/refsvcsfeb2017/ <i>Conference calling option is available for this meeting. If you prefer to use a telephone for audio use these steps: After logging in, dial 1-877-366-0711 When prompted, use the passcode 46926995#</i></p>		
Topic	Presenter/ Lead	Notes/Actions
Welcome, introductions Round Robin Topic: <i>What is the primary reference services resource you've used this week?</i>	Cathay	
Guest Presentation: Workflows Tips and Tricks for Reference Librarians, Part 2	Rose Harrison, DDL	
LibAnswers: Speedy refresher – answering your patrons' questions from start to finish	Cathay	
LibAnswers: How to find your library's closed questions	Cathay	
LibAnswers: Social Media Exchange on Facebook	Cathay	
Professional Development Reference/Public Services	Katie / Cathay	<p>Upcoming Opportunities</p> <ul style="list-style-type: none"> a. Learning Express: Flipped learning with Shana Ashwood, March 20 and online in June b. Professional Development LibGuide (and tracking your learning) Please note the tab for Reviews of Webinars, Etc. in the Professional Development LibGuide. Keep track of your professional development on the Professional Development Achievement Tracker c. Send comments and feedback about professional development activities to events@lib.de.us and they will be posted under this tab in the LibGuide.

Thank you!

Staff Support Site: <http://aalstaff.lib.de.us>

Ask a Librarian DE: <http://answers.delawarelibraries.org>