

Contact Method Used for Ask a Librarian Delaware Reference Analytics October, 2017

Value	Count	%
No Data	150	42%
Text <i>Actual Texts Received in October</i>	52 93	15%
telephone	1	0%
email	145	41%
in person	2	1%
postal mail	0	0%
social media	3	1%

SMS Texts Received

Statistics for Question and Answers by All Users: 188 messages

Monthly Breakdown

	OCT 2017
Incoming	93

Outgoing	95
Total	188