



## Delaware Reference Services Meeting

Monday November 13, 2017 | 1:30-3:30

Link to recording: <https://delawarelibraries.adobeconnect.com/pnqmpzyz0vul/>

### Notes

In attendance: Patty Langley-DDL, Khalil el-Bathy-DDL Intern, Kailah Neal-Wilmington University Library, Alison Wessel-DHSS Library, Bev LaFazia-Millsboro, Bethany Geleskie-DHSS Library, Jeanne Benzel-Brandywine Hundred, Lola Owotomo-Claymont, Mary Hanes-DHSS Library, Pam Batten-Milton, Cathay Keough-DDL

1. Introductions and Discussion Question: What is your favorite FAQ?
2. Presentation: "I Remember It Had a Blue Cover"
  - Tips for what to ask – Cathay Keough, DDL (handout)
  - How to use Novelist for Finding Titles of "Somewhat-Remembered" books – Patty Langley, DDL
  - Additional Resources (Bibliography; handout)
3. Presentation: "Best Practices for Texting" on Ask a Librarian Delaware – Khalil el-Bathy, DDL Intern
4. Next year's meeting schedule – survey results (handout)
5. Training -- Use the Professional Development Tracker (Professional Development LibGuide: <http://guides.lib.de.us/profdev>)
6. ["Tell My Library's Story"](#)

Next meeting: Monday, January 22, 2018 online at 1:30pm  
Happy Holidays!