

Turnaround Statistics for February 2018

Ask a Librarian Delaware

Average Response Time: 1 day, 0 hour, 17 min

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	5 2.1%	1 0.4%	1 0.4%	2 0.8%	4 1.7%	3 1.2%
Ask a Librarian Delaware	16 6.6%	12 5%	10 4.1%	2 0.8%	3 1.2%	0 0%
Bear	6 2.5%	0 0%	2 0.8%	0 0%	3 1.2%	1 0.4%
Brandywine Hundred	6 2.5%	2 0.8%	3 1.2%	1 0.4%	5 2.1%	3 1.2%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	0 0%	0 0%	0 0%	3 1.2%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	1 0.4%	0 0%	1 0.4%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	4 1.7%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Delaware Law Libraries	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%

Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	3 1.2%	0 0%	2 0.8%	2 0.8%	2 0.8%	2 0.8%
Elsmere	3 1.2%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	1 0.4%	0 0%	1 0.4%	0 0%	0 0%	0 0%
Hockessin	4 1.7%	1 0.4%	0 0%	5 2.1%	1 0.4%	0 0%
Kent County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Kirkwood	7 2.9%	2 0.8%	9 3.7%	3 1.2%	7 2.9%	5 2.1%
Laurel	1 0.4%	1 0.4%	0 0%	1 0.4%	1 0.4%	0 0%

Lewes	3 1.2%	0 0%	0 0%	0 0%	2 0.8%	1 0.4%
Milford	0 0%	0 0%	2 0.8%	0 0%	0 0%	0 0%
Millsboro	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Milton	0 0%	0 0%	0 0%	1 0.4%	0 0%	0 0%
New Castle	3 1.2%	0 0%	0 0%	0 0%	2 0.8%	2 0.8%
Newark	12 5%	0 0%	4 1.7%	5 2.1%	4 1.7%	2 0.8%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	1 0.4%	0 0%	0 0%	2 0.8%	0 0%	2 0.8%
Route 9	1 0.4%	0 0%	0 0%	0 0%	0 0%	1 0.4%
Seaford	0 0%	0 0%	1 0.4%	0 0%	1 0.4%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	1 0.4%	0 0%	2 0.8%	2 0.8%	1 0.4%	1 0.4%
South Coastal	0 0%	0 0%	0 0%	0 0%	1 0.4%	0 0%
Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	1 0.4%	0 0%	2 0.8%	2 0.8%	3 1.2%	0 0%

Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	4 1.7%	0 0%	1 0.4%	0 0%	2 0.8%	0 0%
Total	82 33.9%	19 7.9%	42 17.4%	33 13.6%	43 17.8%	23 9.5%
