

Contact Method Used in March, 2018
Ask a Librarian Delaware
(Reference Analytics*)

Value	Count	%
No Data	185	43%
Text	63	15%
<i>Unique # of SMS/Texts</i>	33	
telephone	1	0%
email	163	38%
in person	1	0%
postal mail	0	0%
social media	15	4%

*Reference Analytics is self-reported and not automatically assigned.