

Delaware Reference Services Group Meeting  
May 21, 2018  
1:30-3:30  
Online (Adobe Connect)

### Agenda

- Introductions/Welcome
- Guest presenter Beth-Ann Ryan (Deputy Director, Delaware Division of Libraries) will update us on the DLC app, Library Card Campaign, and the new shared calendar.
- “Marketing library services” – how do your patrons know about and connect with you through Ask a Librarian Delaware? (“From Awareness to Funding” – are patrons aware? Are library resources like Ask a Librarian DE visible, understandable and easy to access on your library’s website?) Tie in relevant info from the [OCLC public library report: From Awareness to Funding](#).
- Revisiting professional development for reference and public services (Ask a Librarian DE staff support site and Delaware LibGuides/ProfDev for Reference Services)
- Next meeting: Monday, July 16, 2018 online



Please send any meeting agenda topic ideas to Cathay Keough ([cathay.keough@lib.de.us](mailto:cathay.keough@lib.de.us))