

Turnaround Statistics for April 2018

Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	12 5.5%	0 0%	0 0%	0 0%	0 0%	1 0.5%
Ask a Librarian Delaware	16 7.3%	6 2.7%	5 2.3%	2 0.9%	1 0.5%	1 0.5%
Bear	8 3.6%	0 0%	0 0%	1 0.5%	3 1.4%	2 0.9%
Brandywine Hundred	1 0.5%	5 2.3%	4 1.8%	2 0.9%	6 2.7%	3 1.4%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	0 0%	2 0.9%	0 0%	1 0.5%	0 0%	0 0%
Corbit-Calloway	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	2 0.9%	0 0%	0 0%	0 0%	1 0.5%	1 0.5%

Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Visually Impaired Librarians)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	1 0.5%	2 0.9%	3 1.4%	1 0.5%	6 2.7%	2 0.9%
Elsmere	0 0%	1 0.5%	2 0.9%	1 0.5%	0 0%	0 0%
Frankford	2 0.9%	0 0%	1 0.5%	1 0.5%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	1 0.5%	0 0%	0 0%	1 0.5%	1 0.5%	1 0.5%
Hockessin	2 0.9%	1 0.5%	1 0.5%	2 0.9%	2 0.9%	0 0%
Kent County Dept. of Libraries	0 0%	0 0%	1 0.5%	1 0.5%	0 0%	0 0%

Kirkwood	12 5.5%	2 0.9%	2 0.9%	5 2.3%	3 1.4%	0 0%
Laurel	0 0%	0 0%	0 0%	1 0.5%	1 0.5%	0 0%
Lewes	0 0%	1 0.5%	1 0.5%	1 0.5%	1 0.5%	0 0%
Milford	0 0%	0 0%	0 0%	0 0%	1 0.5%	0 0%
Millsboro	0 0%	0 0%	1 0.5%	2 0.9%	0 0%	1 0.5%
Milton	1 0.5%	1 0.5%	0 0%	0 0%	1 0.5%	1 0.5%
New Castle	8 3.6%	3 1.4%	0 0%	0 0%	1 0.5%	1 0.5%
Newark	10 4.5%	0 0%	0 0%	4 1.8%	3 1.4%	2 0.9%
North Wilmington	0 0%	0 0%	0 0%	1 0.5%	0 0%	1 0.5%
Rehoboth Beach	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Seaford	1 0.5%	0 0%	0 0%	1 0.5%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.5%

Smyrna	0 0%	0 0%	1 0.5%	0 0%	0 0%	0 0%
South Coastal	0 0%	0 0%	1 0.5%	1 0.5%	1 0.5%	0 0%
Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	0 0%	1 0.5%	1 0.5%	0 0%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	10 4.5%	0 0%	0 0%	1 0.5%	1 0.5%	0 0%
Total	90 40.9%	24 10.9%	23 10.5%	31 14.1%	34 15.5%	18 8.2%

Average Response Time: 1 day, 1 hour, 13 min