

Turnaround Statistics for May 2018

Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	6 3%	1 0.5%	0 0%	1 0.5%	0 0%	0 0%
Ask a Librarian Delaware	15 7.5%	8 4%	6 3%	6 3%	2 1%	0 0%
Bear	15 7.5%	2 1%	1 0.5%	0 0%	1 0.5%	0 0%
Brandywine Hundred	0 0%	1 0.5%	4 2%	0 0%	2 1%	3 1.5%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	1 0.5%	2 1%	0 0%	2 1%	1 0.5%	0 0%
Corbit-Calloway	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	1 0.5%	0 0%	1 0.5%	0 0%	0 0%	1 0.5%

Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	7 3.5%	2 1%	0 0%	7 3.5%	1 0.5%	4 2%
Elsmere	1 0.5%	0 0%	0 0%	0 0%	0 0%	1 0.5%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	0 0%	0 0%	1 0.5%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 1.5%	0 0%	1 0.5%	0 0%	1 0.5%	2 1%
Kent County Dept. of Libraries	1 0.5%	1 0.5%	1 0.5%	2 1%	1 0.5%	1 0.5%

Kirkwood	10 5%	0 0%	1 0.5%	2 1%	3 1.5%	6 3%
Laurel	2 1%	1 0.5%	0 0%	2 1%	0 0%	0 0%
Lewes	1 0.5%	0 0%	4 2%	2 1%	0 0%	1 0.5%
Milford	0 0%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Millsboro	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Milton	1 0.5%	0 0%	0 0%	0 0%	1 0.5%	1 0.5%
New Castle	3 1.5%	0 0%	0 0%	0 0%	2 1%	0 0%
Newark	4 2%	1 0.5%	4 2%	2 1%	1 0.5%	0 0%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%
Rehoboth Beach	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Seaford	1 0.5%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Smyrna	0 0%	0 0%	0 0%	1 0.5%	0 0%	0 0%
South Coastal	0 0%	1 0.5%	0 0%	0 0%	0 0%	0 0%
Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	2 1%	0 0%	0 0%	0 0%	1 0.5%	0 0%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	6 3%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Total	83 41.7%	20 10.1%	27 13.6%	29 14.6%	18 9%	22 11.1%

Average Response Time: 23 hours, 48 min