

## Turnaround Statistics for June, 2018

### Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	6 2.6%	0 0%	2 0.9%	0 0%	1 0.4%	0 0%
Ask a Librarian Delaware	25 11%	12 5.3%	3 1.3%	4 1.8%	4 1.8%	0 0%
Bear	12 5.3%	0 0%	1 0.4%	1 0.4%	1 0.4%	2 0.9%
Brandywine Hundred	8 3.5%	2 0.9%	0 0%	5 2.2%	2 0.9%	5 2.2%
Bridgeville	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	1 0.4%	1 0.4%	0 0%	1 0.4%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.4%
DDL Social Media	6 2.6%	0 0%	0 0%	0 0%	0 0%	0 0%

<b>Del Tech Libraries</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Delaware City</b>	3 1.3%	0 0%	0 0%	0 0%	0 0%	1 0.4%
<b>Delaware Law Libraries</b>	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Delaware Library Access Services (Blind/Handicapped Library Service)</b>	0 0%	1 0.4%	0 0%	0 0%	0 0%	0 0%
<b>Delaware State Legislative Library</b>	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Delmar</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Department of Health and Social Services Library</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Dover</b>	3 1.3%	3 1.3%	3 1.3%	2 0.9%	2 0.9%	1 0.4%
<b>Elsmere</b>	3 1.3%	0 0%	1 0.4%	0 0%	1 0.4%	1 0.4%
<b>Frankford</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

<b>Georgetown</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Greenwood</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Harrington</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Hockessin</b>	5 2.2%	0 0%	1 0.4%	3 1.3%	5 2.2%	2 0.9%
<b>Kent County Dept. of Libraries</b>	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Kirkwood</b>	6 2.6%	1 0.4%	2 0.9%	2 0.9%	1 0.4%	3 1.3%
<b>Laurel</b>	4 1.8%	1 0.4%	4 1.8%	0 0%	2 0.9%	0 0%
<b>Lewes</b>	2 0.9%	0 0%	1 0.4%	2 0.9%	0 0%	0 0%
<b>Milford</b>	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
<b>Millsboro</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

<b>Milton</b>	0 0%	0 0%	0 0%	0 0%	1 0.4%	0 0%
<b>New Castle</b>	4 1.8%	0 0%	0 0%	1 0.4%	1 0.4%	0 0%
<b>Newark</b>	6 2.6%	1 0.4%	1 0.4%	1 0.4%	3 1.3%	0 0%
<b>North Wilmington</b>	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
<b>Rehoboth Beach</b>	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
<b>Route 9</b>	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Seaford</b>	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
<b>Selbyville</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Smyrna</b>	0 0%	0 0%	1 0.4%	0 0%	1 0.4%	0 0%
<b>South Coastal</b>	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%

<b>Sussex County Dept. of Libraries</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Wilmington</b>	2 0.9%	0 0%	0 0%	3 1.3%	1 0.4%	0 0%
<b>Wilmington University Library</b>	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Woodlawn</b>	6 2.6%	0 0%	2 0.9%	1 0.4%	1 0.4%	2 0.9%
<b>Total</b>	108 47.6%	22 9.7%	26 11.5%	26 11.5%	27 11.9%	18 7.9%

**Average Response Time:** 19 hours, 45 min