

Turnaround Statistics for July, 2018

Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	7 2.9%	0 0%	0 0%	0 0%	2 0.8%	0 0%
Ask a Librarian Delaware	38 15.8%	0 0%	1 0.4%	0 0%	2 0.8%	0 0%
Bear	15 6.2%	1 0.4%	3 1.2%	1 0.4%	2 0.8%	3 1.2%
Brandywine Hundred	6 2.5%	2 0.8%	5 2.1%	3 1.2%	4 1.7%	3 1.2%
Bridgeville	3 1.2%	0 0%	1 0.4%	0 0%	0 0%	0 0%
Claymont	0 0%	1 0.4%	0 0%	0 0%	2 0.8%	0 0%
Corbit-Calloway	0 0%	1 0.4%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	2 0.8%	0 0%	0 0%	0 0%	0 0%	0 0%

Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	3 1.2%	0 0%	0 0%	1 0.4%	1 0.4%	1 0.4%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	5 2.1%	1 0.4%	3 1.2%	3 1.2%	4 1.7%	0 0%
Elsmere	0 0%	0 0%	1 0.4%	1 0.4%	1 0.4%	0 0%
Frankford	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%

Georgetown	1 0.4%	0 0%	1 0.4%	0 0%	0 0%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 1.2%	1 0.4%	2 0.8%	0 0%	2 0.8%	0 0%
Kent County Dept. of Libraries	2 0.8%	2 0.8%	1 0.4%	0 0%	0 0%	0 0%
Kirkwood	6 2.5%	0 0%	5 2.1%	3 1.2%	3 1.2%	1 0.4%
Laurel	1 0.4%	0 0%	0 0%	1 0.4%	1 0.4%	0 0%
Lewes	4 1.7%	0 0%	0 0%	0 0%	0 0%	1 0.4%
Milford	2 0.8%	0 0%	0 0%	0 0%	1 0.4%	1 0.4%
Millsboro	3 1.2%	1 0.4%	1 0.4%	0 0%	1 0.4%	0 0%

Milton	2 0.8%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	5 2.1%	0 0%	2 0.8%	1 0.4%	0 0%	0 0%
Newark	4 1.7%	2 0.8%	5 2.1%	2 0.8%	3 1.2%	0 0%
North Wilmington	0 0%	0 0%	0 0%	1 0.4%	1 0.4%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	2 0.8%	0 0%
Seaford	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	2 0.8%	0 0%	0 0%	0 0%	0 0%	0 0%
South Coastal	5 2.1%	0 0%	0 0%	1 0.4%	0 0%	0 0%

Sussex County Dept. of Libraries	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	0 0%	1 0.4%	1 0.4%	1 0.4%
Wilmington University Library	0 0%	1 0.4%	0 0%	0 0%	0 0%	0 0%
Woodlawn	6 2.5%	0 0%	0 0%	1 0.4%	1 0.4%	1 0.4%
Total	130 53.9%	13 5.4%	31 12.9%	21 8.7%	34 14.1%	12 5%

Average Response Time: 14 hours, 22 min