Turnaround Statistics for August, 2018 Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	5 2%	0 0%	1 0.4%	0 0%	0 0%	2 0.8%
Ask a Librarian Delaware	13 5.2%	4 1.6%	8 3.2%	6 2.4%	4 1.6%	2 0.8%
Bear	6 2.4%	0 0%	0 0%	2 0.8%	2 0.8%	3 1.2%
Brandywine Hundred	4 1.6%	4 1.6%	4 1.6%	6 2.4%	7 2.8%	0 0%
Bridgeville	0 0%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Claymont	1 0.4%	0 0%	4 1.6%	1 0.4%	1 0.4%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	0 0%	0 0%	0 0%	0

Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	4 1.6%	0 0%	2 0.8%	0 0%	1 0.4%	0 0%
Delaware Law Libraries	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	6 2.4%	3 1.2%	5 2%	8 3.2%	6 2.4%	5 2%
Elsmere	0 0%	1 0.4%	1 0.4%	0 0%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Georgetown	0 0%	0 0%	1 0.4%	1 0.4%	0 0%	0 0%
Greenwood	0 0%	0 0%	1 0.4%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	6 2.4%	0 0%	3 1.2%	2 0.8%	2 0.8%	2 0.8%
Kent County Dept. of Libraries	2 0.8%	0 0%	2 0.8%	0 0%	1 0.4%	0 0%
Kirkwood	4 1.6%	1 0.4%	4 1.6%	2 0.8%	3 1.2%	3 1.2%
Laurel	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Lewes	4 1.6%	2 0.8%	2 0.8%	1 0.4%	0 0%	0 0%
Milford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Millsboro	1 0.4%	0 0%	0 0%	1 0.4%	0 0%	1 0.4%

Milton	0 0%	0 0%	0 0%	2 0.8%	0 0%	0 0%
New Castle	2 0.8%	0 0%	1 0.4%	2 0.8%	2 0.8%	1 0.4%
Newark	6 2.4%	1 0.4%	4 1.6%	4 1.6%	1 0.4%	2 0.8%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	1 0.4%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Route 9	1 0.4%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Seaford	2 0.8%	0 0%	1 0.4%	0 0%	1 0.4%	1 0.4%
Selbyville	0 0%	0 0%	0 0%	0 0%	1 0.4%	0 0%
Smyrna	1 0.4%	0 0%	1 0.4%	0 0%	1 0.4%	1 0.4%
South Coastal	1 0.4%	1 0.4%	1 0.4%	0 0%	1 0.4%	0 0%

Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	1 0.4%	2 0.8%	1 0.4%	4 1.6%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	7 2.8%	0 0%	0 0%	1 0.4%	1 0.4%	0 0%
Total	78 31.3%	17 6.8%	47 18.9%	44 17.7%	36 14.5%	27 10.8%

Average Response Time: 1 day, 2 hours, 34 min