

Delaware Library Reference Services Meeting
Monday, November 19, 2018
1:30-3:30

URL: <https://delawarelibraries.adobeconnect.com/refsvcsmtgnov2018/>

For audio, please use a headset with a microphone if possible.

Or, you can use a telephone: dial toll-free 1-877-366-0711. When prompted, use passcode 46926995#

Agenda

- Welcome/Introductions
- Guest Presenter: Jerrod Moore from LearningExpress on changes, updates and marketing LE—he'll answer any questions you might have!
- Guest Presenter: Tina Shockley from Delaware Department of Education on Delaware First (certification program changes)
- Guest Presenter: Jean Pepper from Delaware Division of Libraries/Inspiration Space on the "IS of Today" for Delaware libraries
- Wrap up
 - North American Virtual Reference Conference announcement

Next meeting: March, 2019 (Date, time and location to be announced)