

Delaware Library Reference Services Meeting
Monday, November 19, 2018
1:30-3:30

Link to recording: <https://delawarelibraries.adobeconnect.com/pyuzm5wzb560/>

Notes

- Welcome/Introductions
- Guest Presenter: Jerrod Moore from LearningExpress on changes, updates and marketing LE– focused upon sections for students and job/career, including how a tutorial works, ebooks, logging in, taking a test and accessing it later, and more. See the Ask a Librarian DE staff support site in Meeting/Notes for his PowerPoint slides and handouts for marketing LE (<https://aalstaff.lib.de.us/liaisons/meeting-minutes/>) .
- Guest Presenter: Tina Shockley from Delaware Department of Education on Delaware First gave a brief walkthrough on changes to the child care certification program. Since this process is moving to an online format, libraries and staff may receive questions about how to scan, print, email, upload and more to help get paperwork to the Department of Education. See the AaLDE staff support site in Meeting/Notes for her PowerPoint slides (<https://aalstaff.lib.de.us/liaisons/meeting-minutes/>)
- Guest Presenter: Jean Pepper from Delaware Division of Libraries/Inspiration Space on the “IS of Today” for Delaware libraries
- Wrap up - Two announcements:
 - North American Virtual Reference Conference announcement – watch for information regarding how to submit workshop proposals (deadline is December 15, 2018. The conference will be on February 12, all day, and free. Keynote is Miguel Figueora of the Center for the Future for Libraries (ALA), and the day will have concurrent workshops to provide a variety of information for creating, maintaining, and improving reference services in an online environment.
 - Wikipedia Edit-a-Thon coming up – anyone want to host training and a day to edit?

Next meeting: March, 2019 (Date, time and location to be announced)