Turnaround Statistics for October, 2018

Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	5 2.1%	0 0%	0 0%	0 0%	0 0%	1 0.4%
Ask a Librarian Delaware	4 1.7%	6 2.6%	11 4.7%	15 6.4%	6 2.6%	4 1.7%
Bear	6 2.6%	1 0.4%	0 0%	2 0.9%	8 3.4%	7 3%
Brandywine Hundred	7 3%	0 0%	7 3%	4 1.7%	6 2.6%	5 2.1%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	0 0%	1 0.4%	3 1.3%	2 0.9%	1 0.4%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.4%
DDL Social Media	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware City	3 1.3%	0 0%	3 1.3%	0 0%	1 0.4%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	1 0.4%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	0 0%	0 0%	2 0.9%	4 1.7%	1 0.4%	3 1.3%
Elsmere	3 1.3%	1 0.4%	0 0%	0 0%	1 0.4%	2 0.9%
Frankford	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	1 0.4%	0 0%	0 0%	0 0%	1 0.4%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	5 2.1%	0 0%	1 0.4%	1 0.4%	0 0%	4 1.7%
Kent County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	1 0.4%	0 0%
Kirkwood	9 3.8%	0 0%	4 1.7%	0 0%	0 0%	0 0%
Laurel	0 0%	1 0.4%	1 0.4%	0 0%	1 0.4%	0 0%
Lewes	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.4%
Milford	0 0%	0 0%	1 0.4%	0 0%	2 0.9%	0 0%
Millsboro	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.4%
Milton	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	5 2.1%	0 0%	1 0.4%	0 0%	0 0%	0 0%
Newark	8 3.4%	1 0.4%	5 2.1%	2 0.9%	2 0.9%	3 1.3%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Rehoboth Beach	0 0%	0 0%	0 0%	1 0.4%	0 0%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	1 0.4%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	1 0.4%	0 0%	0 0%	0 0%	0 0%	0 0%
South Coastal	1 0.4%	1 0.4%	1 0.4%	2 0.9%	1 0.4%	0 0%
Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	2 0.9%	2 0.9%	1 0.4%	1 0.4%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	11 4.7%	1 0.4%	0 0%	0 0%	1 0.4%	4 1.7%
Total	71 30.3%	13 5.6%	42 17.9%	36 15.4%	35 15%	37 15.8%

Average Response Time: 1 day, 13 hours, 5 min