Turnaround Statistics for November, 2018

Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	7 3.2%	0 0%	0 0%	0 0%	1 0.5%	2 0.9%
Ask a Librarian Delaware	4 1.8%	5 2.3%	5 2.3%	10 4.6%	3 1.4%	0 0%
Bear	5 2.3%	0 0%	1 0.5%	0 0%	1 0.5%	2 0.9%
Brandywine Hundred	9 4.1%	1 0.5%	7 3.2%	4 1.8%	7 3.2%	1 0.5%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.5%
Claymont	1 0.5%	0 0%	2 0.9%	0 0%	1 0.5%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Delaware City	6 2.8%	1 0.5%	0 0%	0 0%	1 0.5%	1 0.5%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	1 0.5%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	1 0.5%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	1 0.5%	1 0.5%	9 4.1%	1 0.5%	4 1.8%	8 3.7%
Elsmere	1 0.5%	0 0%	0 0%	0 0%	1 0.5%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	1 0.5%	0 0%	1 0.5%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Hockessin	4 1.8%	0 0%	2 0.9%	3 1.4%	1 0.5%	2 0.9%
Kent County Dept. of Libraries	0 0%	1 0.5%	0 0%	1 0.5%	1 0.5%	0 0%
Kirkwood	11 5.1%	1 0.5%	0 0%	2 0.9%	1 0.5%	0 0%
Laurel	1 0.5%	1 0.5%	0 0%	0 0%	0 0%	0 0%
Lewes	0 0%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Milford	0 0%	0 0%	1 0.5%	0 0%	1 0.5%	0 0%
Millsboro	0 0%	0 0%	1 0.5%	0 0%	2 0.9%	0 0%
Milton	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	7 3.2%	0 0%	0 0%	1 0.5%	0 0%	0 0%
Newark	5 2.3%	0 0%	4 1.8%	6 2.8%	1 0.5%	4 1.8%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	0 0%	1 0.5%	0 0%

Route 9	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	1 0.5%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	2 0.9%	1 0.5%	4 1.8%	0 0%	0 0%
South Coastal	2 0.9%	0 0%	1 0.5%	0 0%	2 0.9%	0 0%
Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	1 0.5%	1 0.5%	0 0%	2 0.9%	2 0.9%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	7 3.2%	0 0%	1 0.5%	0 0%	0 0%	3 1.4%
Total	71 32.7%	15 6.9%	39 18%	34 15.7%	32 14.7%	26 12%

Average Response Time: 1 day, 3 hours, 43 min