Turnaround Statistics for December, 2018
Ask a Librarian Delaware

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	2 1.1%	0 0%	0 0%	0 0%	0 0%	1 0.6%
Ask a Librarian Delaware	6 3.4%	3 1.7%	9 5.1%	2 1.1%	3 1.7%	0 0%
Bear	3 1.7%	1 0.6%	1 0.6%	1 0.6%	2 1.1%	0 0%
Brandywine Hundred	5 2.8%	1 0.6%	4 2.3%	4 2.3%	5 2.8%	2 1.1%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	0 0%	0 0%	3 1.7%	1 0.6%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	1 0.6%	2 1.1%	0 0%	0 0%	0 0%

Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	1 0.6%	0 0%	1 0.6%	0 0%	0 0%	2 1.1%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	2 1.1%	0 0%	7 4%	1 0.6%	3 1.7%	3 1.7%
Elsmere	1 0.6%	0 0%	0 0%	0 0%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Georgetown	0 0%	0 0%	0 0%	0 0%	2 1.1%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	5 2.8%	0 0%	1 0.6%	0 0%	1 0.6%	4 2.3%
Kent County Dept. of Libraries	0 0%	0 0%	2 1.1%	0 0%	0 0%	0 0%
Kirkwood	7 4%	0 0%	2 1.1%	1 0.6%	1 0.6%	2 1.1%
Laurel	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Lewes	6 3.4%	2 1.1%	0 0%	2 1.1%	1 0.6%	1 0.6%
Milford	1 0.6%	0 0%	0 0%	0 0%	0 0%	1 0.6%
Millsboro	0 0%	0 0%	1 0.6%	0 0%	0 0%	0 0%

Milton	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
New Castle	2 1.1%	0 0%	0 0%	0 0%	1 0.6%	1 0.6%
Newark	6 3.4%	0 0%	1 0.6%	4 2.3%	2 1.1%	4 2.3%
North Wilmington	0 0%	0 0%	1 0.6%	0 0%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	1 0.6%	0 0%	0 0%	0 0%
Route 9	1 0.6%	0 0%	1 0.6%	2 1.1%	0 0%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Selbyville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Smyrna	0 0%	0 0%	2 1.1%	0 0%	0 0%	0 0%
South Coastal	0 0%	0 0%	1 0.6%	2 1.1%	1 0.6%	2 1.1%

Sussex County Dept. of Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	1 0.6%	1 0.6%	1 0.6%	0 0%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	6 3.4%	1 0.6%	0 0%	1 0.6%	0 0%	4 2.3%
Total	54 30.7%	9 5.1%	41 23.3%	22 12.5%	23 13.1%	27 15.3%

Average Response Time: 1 day, 14 hours, 20 min