Turnaround Statistics-February 2019

Queue	0-10	10-60	1-12	12-24	1-3	3+
	minutes	minutes	hours	hours	days	days
Appoquinimink	5	0	2	1	1	0
	2.2%	0%	0.9%	0.4%	0.4%	0%
Ask a Librarian Delaware	7	3	5	8	2	2
	3.1%	1.3%	2.2%	3.5%	0.9%	0.9%
Bear	6	1	2	5	0	1
	2.7%	0.4%	0.9%	2.2%	0%	0.4%
Brandywine Hundred	6	0	5	3	5	3
	2.7%	0%	2.2%	1.3%	2.2%	1.3%
Bridgeville	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Claymont	3	0	2	1	0	0
	1.3%	0%	0.9%	0.4%	0%	0%
Corbit-Calloway	0	0	0	0	1	0
	0%	0%	0%	0%	0.4%	0%
DDL Social Media	0	0	0	2	1	0
	0%	0%	0%	0.9%	0.4%	0%
Del Tech Libraries	6	0	0	1	0	0
	2.7%	0%	0%	0.4%	0%	0%
Delaware City	1	0	1	0	0	1
	0.4%	0%	0.4%	0%	0%	0.4%
Delaware Law Libraries	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Delaware Library Access	0	0	0	0	0	0
Services (Blind/Handicapped	0%	0%	0%	0%	0%	0%
Library Service)						
Delaware State Legislative	0	0	0	0	1	0
Library	0%	0%	0%	0%	0.4%	0%
Delmar	0	1	0	0	0	0
	0%	0.4%	0%	0%	0%	0%
Department of Health and	0	0	0	0	0	0
Social Services Library	0%	0%	0%	0%	0%	0%
Dover	3	1	4	2	2	1
	1.3%	0.4%	1.8%	0.9%	0.9%	0.4%
Elsmere	1	0	0	0	0	0
	0.4%	0%	0%	0%	0%	0%
Frankford	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Georgetown	1	0	1	0	0	0
	0.4%	0%	0.4%	0%	0%	0%
Greenwood	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%

Harrington	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Hockessin	7	2	0	1	1	0
	3.1%	0.9%	0%	0.4%	0.4%	0%
Kent County Dept. of Libraries	0	3	2	0	2	0
• •	0%	1.3%	0.9%	0%	0.9%	0%
Kirkwood	7	2	0	5	4	1
	3.1%	0.9%	0%	2.2%	1.8%	0.4%
Laurel	0	0	1	1	0	0
	0%	0%	0.4%	0.4%	0%	0%
Lewes	7	1	1	2	2	1
	3.1%	0.4%	0.4%	0.9%	0.9%	0.4%
Milford	0	0	0	0	1	0
	0%	0%	0%	0%	0.4%	0%
Millsboro	0	0	0	1	0	0
	0%	0%	0%	0.4%	0%	0%
Milton	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
New Castle	7	2	0	0	1	0
	3.1%	0.9%	0%	0%	0.4%	0%
Newark	7	0	2	6	4	0
NT ALEXTON A	3.1%	0%	0.9%	2.7%	1.8%	0%
North Wilmington	0	0	0	0	0	0
D.1.1.4.D1	0%	0%	0%	0%	0%	0%
Rehoboth Beach	0	0	0	1 0 40/	1	0
Donto 0	0%	0%	0%	0.4%	0.4%	0%
Route 9	0 0%	0	1 0.4%	0%	$\begin{vmatrix} 0 \\ 0 \% \end{vmatrix}$	0 0%
Seaford	0%	0%	0.4%	0%	1	0%
Seaford	0%	0%	0%	0%	0.4%	0%
Selbyville	0	0	0	1	0.470	0
Selby vine	0%	0%	0%	0.4%	0%	0%
Smyrna	0	0	2	1	0	0
	0%	0%	0.9%	0.4%	0%	0%
South Coastal	1	0	2	0	1	0
20 4-0-2	0.4%	0%	0.9%	0%	0.4%	0%
Sussex County Dept. of	0	0	0	0	0	0
Libraries	0%	0%	0%	0%	0%	0%
Wilmington	0	0	1	2	0	1
5	0%	0%	0.4%	0.9%	0%	0.4%
Wilmington University Library	1	0	1	0	0	0
	0.4%	0%	0.4%	0%	0%	0%
Woodlawn	7	0	3	1	0	2
	3.1%	0%	1.3%	0.4%	0%	0.9%
Total	83	16	38	45	31	13
	36.7%	7.1%	16.8%	19.9%	13.7%	5.8%

Average Response Time: 16 hours, 43 min