Turnaround Statistics-April 2019

Queue	0-10 minutes	10-60 minutes	1-12 hours	12-24 hours	1-3 days	3+ days
Appoquinimink	1 0.6%	0 0%	0 0%	0 0%	0 0%	0 0%
Ask a Librarian Delaware	2 1.2%	3 1.7%	4 2.3%	1 0.6%	1 0.6%	0 0%
Bear	1 0.6%	0 0%	6 3.5%	2 1.2%	6 3.5%	0 0%
Brandywine Hundred	4 2.3%	0 0%	4 2.3%	4 2.3%	3 1.7%	2 1.2%
Bridgeville	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Claymont	1 0.6%	1 0.6%	1 0.6%	2 1.2%	0 0%	0 0%
Corbit-Calloway	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	3 1.7%	4 2.3%	0 0%	0 0%	0 0%
Del Tech Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware City	3 1.7%	1 0.6%	0 0%	0 0%	0 0%	0 0%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware State Legislative Library	0 0%	1 0.6%	0 0%	1 0.6%	0 0%	0 0%
Delmar	0 0%	0 0%	0 0%	0 0%	1 0.6%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	9 5.2%	1 0.6%	5 2.9%	3 1.7%	4 2.3%	3 1.7%
Elsmere	2 1.2%	0 0%	0 0%	3 1.7%	0 0%	0 0%
Frankford	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Georgetown	0 0%	0 0%	2 1.2%	0 0%	0 0%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Harrington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Hockessin	3 1.7%	0 0%	0 0%	2 1.2%	0 0%	0 0%
Kent County Dept. of Libraries	2 1.2%	0 0%	1 0.6%	3 1.7%	4 2.3%	0 0%
Kirkwood	3 1.7%	2 1.2%	2 1.2%	2 1.2%	1 0.6%	1 0.6%
Laurel	0 0%	0 0%	0 0%	1 0.6%	0 0%	0 0%
Lewes	2 1.2%	0 0%	0 0%	3 1.7%	1 0.6%	0 0%
Milford	2 1.2%	1 0.6%	0 0%	1 0.6%	0 0%	0 0%
Millsboro	0 0%	0 0%	2 1.2%	0 0%	0 0%	0 0%
Milton	0 0%	0 0%	2 1.2%	0 0%	0 0%	0 0%
New Castle	2 1.2%	0 0%	1 0.6%	0 0%	2 1.2%	0 0%
Newark	2 1.2%	2 1.2%	2 1.2%	3 1.7%	5 2.9%	0 0%
North Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Rehoboth Beach	0 0%	0 0%	0 0%	0 0%	2 1.2%	0 0%
Route 9	0 0%	0 0%	0 0%	0 0%	2 1.2%	0 0%
Seaford	0 0%	0 0%	0 0%	0 0%	0 0%	1 0.6%
Selbyville	0 0%	0 0%	0 0%	1 0.6%	0 0%	0 0%
Smyrna	0 0%	0 0%	2 1.2%	0 0%	0 0%	0 0%
South Coastal	0 0%	0 0%	1 0.6%	1 0.6%	1 0.6%	0 0%
Sussex County Dept. of Libraries	0 0%	1 0.6%	0 0%	0 0%	0 0%	0 0%
Wilmington	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wilmington University Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Woodlawn	4 2.3%	0 0%	1 0.6%	0 0%	1 0.6%	0 0%
Total	43 24.9%	16 9.2%	40 23.1%	33 19.1%	34 19.7%	7 4%

Average Response Time: 17 hours, 17 min