Turnaround Statistics-May 2019

Queue	0-10	10-60	1-12	12-24	1-3	3+
	minutes	minutes	hours	hours	days	days
Appoquinimink	1 0.5%	1 0.5%	1 0.5%	1 0.5%	1 0.5%	2 1%
Ask a Librarian Delaware	3 1.4%	3 1.4%	1 0.5%	4 1.9%	1 0.5%	1 0.5%
Bear	2 1%	0 0%	3 1.4%	2 1%	6 2.9%	1 0.5%
Brandywine Hundred	2 1%	1 0.5%	1.4% 4 1.9%	2 1%	4 1.9%	1 0.5%
Bridgeville	1 0.5%	0 0%	3 1.4%	0 0%	0 0%	0 0%
Claymont	0 0%	0	0 0%	1 0.5%	1 0.5%	0 0%
Corbit-Calloway	0	0	0 0%	0 0%	0 0%	0 0%
DDL Social Media	0 0%	0 0%	1 0.5%	0 0%	0 0%	0 0%
Delaware City	1 0.5%	0 0%	0 0%	0 0%	0 0%	1 0.5%
Delaware Law Libraries	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0	0 0%	0 0%	0 0%	0 0%	0
Delaware State Legislative Library	0	0	0	0 0%	0 0%	0 0%
Delaware Tech Libraries	13 6.3%	0	2 1%	2 1%	0 0%	0 0%
Delmar	0	0	0 0%	0 0%	0 0%	0 0%
Department of Health and Social Services Library	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Dover	4 1.9%	0	4 1.9%	6 2.9%	7 3.4%	2 1%
Elsmere	1 0.5%	0 0%	2 1%	1 0.5%	1 0.5%	0 0%
Frankford	1 0.5%	0 0%	2 1%	0 0%	0 0%	0 0%
Georgetown	0	1 0.5%	1 0.5%	1 0.5%	0 0%	0 0%
Greenwood	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Harrington	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Hockessin	4	4	2	3	4	2
	1.9%	1.9%	1%	1.4%	1.9%	1%
Kent County Dept. of Libraries	0	0	3	5	1	0
<u> </u>	0%	0%	1.4%	2.4%	0.5%	0%
Kirkwood	2	1	3	0	3	0
	1%	0.5%	1.4%	0%	1.4%	0%
Laurel	1	0	0	0	0	1
	0.5%	0%	0%	0%	0%	0.5%
Lewes	3	1	2	0	1	0
	1.4%	0.5%	1%	0%	0.5%	0%
Milford	1	1	2	1	1	1
	0.5%	0.5%	1%	0.5%	0.5%	0.5%
Millsboro	0	0	0	0	0	0
7.57	0%	0%	0%	0%	0%	0%
Milton	0	0	0	1	0	0
Now Coatle	0%	0%	0%	0.5%	0%	0%
New Castle	2 1%	0	2 1%	$\begin{vmatrix} 1 \\ 0.5\% \end{vmatrix}$	$\begin{vmatrix} 0 \\ 0 \% \end{vmatrix}$	0 0%
Newark	6	0%	3	2	0%	0%
Newark	2.9%	0%	1.4%	1%	0%	0%
North Wilmington	0	0	1.470	0	0	0
North Willington	0%	0%	0.5%	0%	0%	0%
Rehoboth Beach	0	0	0.570	0	0	0
Kenoboth Beach	0%	0%	0%	0%	0%	0%
Route 9	0	0	0	1	0	0
110000	0%	0%	0%	0.5%	0%	0%
Seaford	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Selbyville	0	0	1	1	0	0
·	0%	0%	0.5%	0.5%	0%	0%
Smyrna	0	3	0	0	0	0
	0%	1.4%	0%	0%	0%	0%
South Coastal	1	0	2	1	1	0
	0.5%	0%	1%	0.5%	0.5%	0%
Sussex County Libraries	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Wilmington	3	0	2	0	1	1
	1.4%	0%	1%	0%	0.5%	0.5%
Wilmington University Library	0	0	0	0	0	0
***	0%	0%	0%	0%	0%	0%
Woodlawn	4	2	0	2	2	1
TD 4.1	1.9%	1%	0%	1%	1%	0.5%
Total	56	18	47	38	35	14
	26.9%	8.7%	22.6%	18.3%	16.8%	6.7%

Average Response Time: 20 hours, 7 min