Turnaround Statistics – July 2019

Queue	0-10	10-60	1-12	12-24	1-3	3+
	minutes	minutes	hours	hours	days	days
Appoquinimink	3	0	0	0	0	<mark>2</mark>
	1.3%	0%	0%	0%	0%	0.9%
Ask a Librarian Delaware	3	3	8	4	2	0
	1.3%	1.3%	3.5%	1.8%	0.9%	0%
Bear	3	1	2	8	4	0
	1.3%	0.4%	0.9%	3.5%	1.8%	0%
Brandywine Hundred	0	1	4	5	5	<mark>2</mark>
	0%	0.4%	1.8%	2.2%	2.2%	0.9%
Bridgeville	0	0	0	0	1	0
	0%	0%	0%	0%	0.4%	0%
Claymont	1	2	2	0	6	0
	0.4%	0.9%	0.9%	0%	2.6%	0%
Corbit-Calloway	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
DDL Social Media	0	4	3	0	1	0
	0%	1.8%	1.3%	0%	0.4%	0%
Delaware City	1	1	0	1	0	<mark>1</mark>
	0.4%	0.4%	0%	0.4%	0%	0.4%
Delaware Law Libraries	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Delaware Library Access Services (Blind/Handicapped Library Service)	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Delaware State Legislative Library	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Delaware Tech Libraries	1	0	0	0	0	0
	0.4%	0%	0%	0%	0%	0%
Delmar	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%

Department of Health and Social Services	0	0	0	0	0	0
Library	0%	0%	0%	0%	0%	0%
Dover	2	2	4	9	4	<mark>2</mark>
	0.9%	0.9%	1.8%	3.9%	1.8%	0.9%
Elsmere	0	1	0	0	0	0
	0%	0.4%	0%	0%	0%	0%
Frankford	0	0	0	0	1	0
	0%	0%	0%	0%	0.4%	0%
Georgetown	0	0	1	0	0	0
	0%	0%	0.4%	0%	0%	0%
Greenwood	1	0	0	0	0	0
	0.4%	0%	0%	0%	0%	0%
Harrington	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Hockessin	3	4	2	1	4	0
	1.3%	1.8%	0.9%	0.4%	1.8%	0%
Kent County Dept. of Libraries	0	0	0	5	3	<mark>2</mark>
	0%	0%	0%	2.2%	1.3%	0.9%
Kirkwood	2	3	2	2	2	<mark>2</mark>
	0.9%	1.3%	0.9%	0.9%	0.9%	0.9%
Laurel	1	2	0	0	0	0
	0.4%	0.9%	0%	0%	0%	0%
Lewes	2	0	1	3	1	0
	0.9%	0%	0.4%	1.3%	0.4%	0%
Milford	1	0	0	0	0	0
	0.4%	0%	0%	0%	0%	0%
Millsboro	3	0	0	4	0	0
	1.3%	0%	0%	1.8%	0%	0%
Milton	0	1	0	1	0	0
	0%	0.4%	0%	0.4%	0%	0%
New Castle	0	1	3	0	0	<mark>2</mark>
	0%	0.4%	1.3%	0%	0%	0.9%

Newark	2	0	5	4	6	<mark>4</mark>
	0.9%	0%	2.2%	1.8%	2.6%	1.8%
North Wilmington	1	0	0	0	0	0
	0.4%	0%	0%	0%	0%	0%
Rehoboth Beach	0	0	0	0	1	<mark>2</mark>
	0%	0%	0%	0%	0.4%	0.9%
Route 9	1	0	0	0	1	<mark>1</mark>
	0.4%	0%	0%	0%	0.4%	0.4%
Seaford	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Selbyville	0	0	0	1	0	0
	0%	0%	0%	0.4%	0%	0%
Smyrna	2	2	3	0	0	<mark>1</mark>
	0.9%	0.9%	1.3%	0%	0%	0.4%
South Coastal	0	0	2	1	0	0
	0%	0%	0.9%	0.4%	0%	0%
Sussex County Libraries	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%
Wilmington	0	0	2	0	0	<mark>2</mark>
	0%	0%	0.9%	0%	0%	0.9%
Wilmington University Library	1	0	1	0	0	0
	0.4%	0%	0.4%	0%	0%	0%
Woodlawn	1	1	2	0	0	3
	0.4%	0.4%	0.9%	0%	0%	1.3%
Total	35	29	47	49	42	<mark>26</mark>
	15.4%	12.7%	20.6%	21.5%	18.4%	11.4%

Average Response Time: 1 day, 4 hours, 53 min